



VILLAGE OF SILVERTON

AGENDA

REGULAR MEETING OF COUNCIL TO BE HELD

April 8, 2020

COUNCIL CHAMBERS – VILLAGE OFFICE – 421 LAKE AVE.

7:00 PM

A. CALL TO ORDER

B. THE VILLAGE OF SILVERTON ACKNOWLEDGES THE INDIGENOUS PEOPLES ON WHOSE TRADITIONAL TERRITORIES WE STAND

C. ADDITION OF LATE ITEMS IF ANY

D. ADOPTION OF THE AGENDA

E. ADOPTION OF THE MINUTES

1. Minutes Regular Council Meeting of March 11, 2020
2. Minutes of Special Council Meeting of March 31, 2020

F. DELEGATIONS AND PETITIONS

None at this time.

G. UNFINISHED BUSINESS/BUSINESS ARISING

None at this time.

H. NEW BUSINESS

1. FCM RE: Election to the Board of Directors

Recommendation:

WHEREAS the Federation of Canadian Municipalities (FCM) represents the interests of municipalities on policy and program matters that fall within federal jurisdiction;

WHEREAS FCM's Board of Directors is comprised of elected municipal officials from all regions and sizes of communities to form a broad base of support and provide FCM with the prestige required to carry the municipal message to the federal government; and

WHEREAS FCM's Annual Conference and Trade Show will take place from June 4 to 7, 2020, during which time the Annual General Meeting will be held and followed by the election of FCM's Board of Directors;

BE IT RESOLVED that Council of the Village of Silverton, British Columbia, endorse Leah Main to stand for election on FCM's Board of Directors for the period starting in June 2020 and ending June 2021.

2. Slokan Lake Arts Council RE: Lease Suspension

3. RDCK Winlaw Park Boardwalk Replacement

Recommendation:

That the Village of Silverton Council provide a letter of support to CBT for the RDCK Winlaw Park Boardwalk Replacement project.

I. CORRESPONDENCE FOR INFORMATION

1. COVID 19 information and resources
2. RDCK CIP/APP grant application update

J. COUNCIL REPORTS

1. Mayor Jason Clarke

- BC Mayors Caucus
- Slovan Lake Arts Council Liaison

2. Councillor Leah Main

- RDCK Director for the Village of Silverton
- West Kootenay Boundary Regional Hospital Board
- Rosebery Parklands and Trails Commission
- Winlaw Regional and Nature Park Commission
- Slovan Valley Economic Development Commission
- FCM Board
- Health Committee – Slovan District Chamber of Commerce
- RDI Climate Adaptation project Team

3. Councillor Kerry Gordon

- Municipal Emergency Management
- Slovan District Chamber of Commerce, Alternate
- Composting Project Liaison, Alternate
- RDI Climate Adaptation project Team, Alternate

4. Councillor Tanya Gordon

- Ktunaxa Kinbasket Treaty Advisory Committee (TAC)
- Recreation Commission No. 6, Alternate
- Municipal Emergency Management, Alternate
- RDI Climate Adaptation project Team
- Rat Control Liaison

5. Councillor Arlene Yofonoff

- Recreation Commission No. 6
- Slovan District Chamber of Commerce
- Cultural Planning Group
- Composting Project Liaison (Healthy Community Society of the North S.V.)
- RDI Climate Adaptation project Team, Alternate

K. ADMINISTRATION REPORTS

1. CAO Report

L. BYLAWS AND POLICY

1. Amendment to OCP Bylaw No. 463 – 2010

Recommendation:

That Village of Silverton Council give Schedule A Green Map Amendment Bylaw No. 515 – 2020 Third Reading.

That Village of Silverton Council give Schedule C Land Use Map Amendment Bylaw No. 516 – 2020 Third Reading.

M. PUBLIC INPUT PERIOD/PRESS

Terms of reference as per the Procedure Bylaw include;

- The maximum time allotted is two (2) minutes.
- The Public Input is for items on the Council Agenda only.
- The Public Input Period provides an opportunity for public input only, without expectation of response from Council.

- N. IN CAMERA MEETING:** there will be an In-Camera Meeting at this time. This meeting will be closed to the public in accordance with Sections 90 – 1 (c) employee relations; (i) solicitor-client privilege.

The Regular Meeting recessed at _____pm in order to conduct the Closed Meeting.

The Regular Meeting reconvened at _____pm

O. ITEMS BROUGHT FORWARD FROM IN CAMERA

P. ADJOURNMENT

MINUTES OF THE *REGULAR COUNCIL MEETING HELD IN COUNCIL CHAMBERS ON WEDNESDAY, MARCH 11, 2020 AT 7:00PM*

PRESENT: Mayor Clarke, Councillors L. Main, T. Gordon, A. Yofonoff

ABSENT: K. Gordon

STAFF: H. Elliott, Chief Administrative Officer

A. CALL TO ORDER

Mayor Clarke Called the Meeting to Order at 7:00 pm.

B. THE VILLAGE OF SILVERTON ACKNOWLEDGES THE INDIGENOUS PEOPLES ON WHOSE TRADITIONAL TERRITORIES WE STAND

C. ADDITION OF LATE ITEMS IF ANY

None at this time.

D. ADOPTION OF THE AGENDA

032/2020 - Moved, seconded that the Agenda be adopted as presented.

CARRIED

E. ADOPTION OF THE MINUTES

033/2020 - Moved, seconded That the Regular Council Meeting Minutes of February 12, 2020 be adopted as presented.

CARRIED

MARCH 11, 2020 MINUTES OF THE REGULAR COUNCIL MEETING

F. DELEGATIONS AND PETITIONS

Carmen Proctor presented information regarding the REEP as program manager for the work done in the past year and for ideas to engage the public in the future.

Recess at 7:21pm into Committee of the Whole

Reconvened into Regular Open meeting at 7:28pm

G. UNFINISHED BUSINESS/BUSINESS ARISING

G1. RDCK RECYCLING DEPOT HOURS REQUEST FOR INPUT

Council approved proposed new recycling hours by Recycle BC.

H. NEW BUSINESS

H1. LAST MILE SURVEY FOR CONNECTIVITY

Mayor Clarke led the Council in completing the survey and will present it for submission to the Rural Dividend Manager.

H2. WEST KOOTENAY TRANSIT SERVICE

034/2020 - Moved, seconded That the Village of Silverton Council supports the amendments to the Kootenay Lake West Transit Service to increase the annual requisition limit and changes the apportioning costs of the Service; AND

FURTHER that the Village of Silverton Council appoints Director Main and CAO Elliott to sign the Letter of Consent on behalf of the Village of Silverton.

CARRIED

I. CORRESPONDENCE FOR INFORMATION

Received for information.

MARCH 11, 2020 MINUTES OF THE REGULAR COUNCIL MEETING

J. COUNCIL REPORTS

Received for information.

K. ADMINISTRATION REPORTS

Received for information.

L. BYLAWS AND POLICY

None at this time.

M. PUBLIC INPUT PERIOD/PRESS

Mr. Don Broughton spoke regarding trees in the campground.

N. IN CAMERA MEETING:

The Regular Meeting recessed at 8:01 pm in order to conduct the Closed Meeting.

The Regular Meeting reconvened at 9:06 pm.

O. ITEMS BROUGHT FORWARD FROM IN CAMERA

The Slocan Lake Arts Council was approved \$500.00 as a Grant-in-Aid.

MARCH 11, 2020 MINUTES OF THE REGULAR COUNCIL MEETING

P. ADJOURNMENT

035/2020 – Moved that Council adjourn at 9:07 pm.

CERTIFIED CORRECT:

Mayor Clarke

Chief Administrative Officer

MINUTES OF THE *SPECIAL COUNCIL MEETING* HELD IN COUNCIL CHAMBERS ON TUESDAY, MARCH 31, 2020 AT 4:00PM

PRESENT: Mayor Clarke, Councillors L. Main, T. Gordon, K. Gordon, A. Yofonoff

ABSENT:

STAFF: H. Elliott, Chief Administrative Officer

A. CALL TO ORDER

Mayor Clarke Called the Meeting to Order at 4:10 pm.

Council waived the 24-hour notice of meeting unanimously.

B. THE VILLAGE OF SILVERTON ACKNOWLEDGES THE INDIGENOUS PEOPLES ON WHOSE TRADITIONAL TERRITORIES WE STAND

C. ADDITION OF LATE ITEMS IF ANY

None at this time.

D. ADOPTION OF THE AGENDA

036/2020 - Moved, seconded that the Agenda be adopted as presented.

CARRIED

E. ADOPTION OF THE MINUTES

None at this time.

F. DELEGATIONS AND PETITIONS

None at this time.

MARCH 31, 2020 MINUTES OF THE REGULAR COUNCIL MEETING

G. UNFINISHED BUSINESS/BUSINESS ARISING

G1. CAMPGROUND TREE UPDATE

Verbal report by staff.

Council discussion.

G2. COVID 19 DISCUSSION

Verbal report by staff.

Council discussion.

G3. OUR TEAM

Councillor K. Gordon requested this agenda item and deferred it to the next in camera meeting.

H. NEW BUSINESS

None at this time.

I. CORRESPONDENCE FOR INFORMATION

None at this time.

J. COUNCIL REPORTS

None at this time.

MARCH 31, 2020 MINUTES OF THE REGULAR COUNCIL MEETING

K. ADMINISTRATION REPORTS

None at this time.

L. BYLAWS AND POLICY

None at this time.

M. PUBLIC INPUT PERIOD/PRESS

Press asked for clarification on agenda item G1.

N. IN CAMERA MEETING:

None at this time.

O. ITEMS BROUGHT FORWARD FROM IN CAMERA

None at this time.

P. ADJOURNMENT

037/2020 – Moved that Council adjourn at 4:37 pm.

CERTIFIED CORRECT:

Mayor Clarke

Chief Administrative Officer

March 15, 2020

Will Nixon

Senior Manager, Delivery of Benefits

wnixon@ourtrust.org

250.426.8878

RE: WINLAW BOARDWALK REPLACEMENT AND ACCESSIBILITY UPGRADES 2020

Dear Mr. Nixon and the Adjudicating Committee for the Community Development Program;

On March 12, 2020, Council Members from the Municipalities of New Denver and Silverton, along with RDCK Area-H Director Walter Popoff gathered for a presentation from Ms. Neufeld and members of the Kootenay Adaptive Sport Association (KASA) Team to discuss the Winlaw Boardwalk Replacement and Accessibility Upgrades Project 2020.

All in attendance decidedly and enthusiastically agreed to support this project and KASA's leadership. The project depth and scope will be far reaching in its impact to the Slocan Valley and region, benefitting all residents and visitors through access and inclusion, physical literacy, social and economic development, cultural and environmental sensitivity and work force development.

It was announced at the meeting by Mr. Popoff that he is allocating \$50,000 towards this project, and that Slocan City has made a \$5000 commitment. Other communities are giving the utmost of their limited resources due to the low tax base of these small communities. The RDCK will reach their goal of a \$100,000 commitment.

However, it is our understanding that without the funding from the Columbia Basin Trust CDP, the scope of the project will need to be reduced, allowing for only 1 of the 3 boardwalks to be completed, and the less desirable alternative timber foundation considered. The steel framework for the boardwalk is a major component of the project to allow for minimal maintenance and maximum longevity of 50+ years or more.

Ms. Neufeld made it clear that KASA and the JCP will not return in future years to Winlaw as the Ministry will disallow. Thus, it is our consensus that the best use of all current resources, including those raised through the Job Creation Partnership would be to fulfill the full project scope and thus maximize employment options and replacement of *all* boardwalks with *steel* in 2020.

As a collaborative of the Regional District of Central Kootenay and its municipalities, we implore The Trust to fully endorse and fulfill the funding request to allow the best use of our resources, maximize sustainability and impact for our region. This project aligns strongly with the Trust's mandate under the *Columbia Basin Trust Act* to "manage assets for the ongoing economic,

environmental and social benefit of the Columbia Basin region”. In addition, this request falls under current funding programs of Social Grants – Quality of Life Projects, Career Internship Program, Basin PLAYS Capital Improvement Grants, Trail Enhancement Grants and Environment Initiatives.

The Winlaw Boardwalk Replacement and Accessibility Upgrades 2020 will be an outstanding example, success and celebration of regional commitment and collaboration towards a common goal and shared resource now and into the distant future.

Sincerely,

On behalf of
Village of New Denver
Village of Silverton
Village of Slocan City
Area H Director

Kootenay Adaptive Sport Association



INTRODUCTIONS

**KOOTENAY ADAPTIVE SPORT ASSOCIATION
- INFRASTRUCTURE DEVELOPMENT**

- **CAESAR DOLHAINE – CONSTRUCTION MANAGER**
- **KIMBERLY JOINES – ACCESSIBILITY SUPERVISOR**
- **WYNN HOLMBERG – ACCESSIBILITY COORDINATOR**
- **MIKE RIEDIGER – EXECUTIVE DIRECTOR**
- **JANIS NEUFELD – SR PROJECT MANAGER**





kaslo
SUFFER
FEST
2012

Kootenay
SUFFER
FEST



WHO ARE WE?

THE KOOTENAY ADAPTIVE SPORT ASSOCIATION

- **VISION** TO PROMOTE PHYSICAL LITERACY AND ELEVATE THE HUMAN SPIRIT THROUGH FACILITATED LEARNING EXPERIENCES IN A BARRIER FREE ENVIRONMENT.
- **MISSION** TO ADVOCATE AND EDUCATE IN SUPPORT OF ADAPTIVE SPORT AND RECREATION IN THE KOOTENAY COLUMBIA REGION BY PROVIDING RESOURCES, ORGANIZING EVENTS AND PROGRAMS, AND BUILDING A SAFE AND INCLUSIVE COMMUNITY.
- **SLOGAN** BARRIER FREE ADVENTURE

INFRASTRUCTURE DEVELOPMENT
SENIOR PROJECT MANAGER
Janis Neufeld
Implementation and Execution of Infrastructure Projects

CONSTRUCTION MANAGER
Caesar Dolhaine

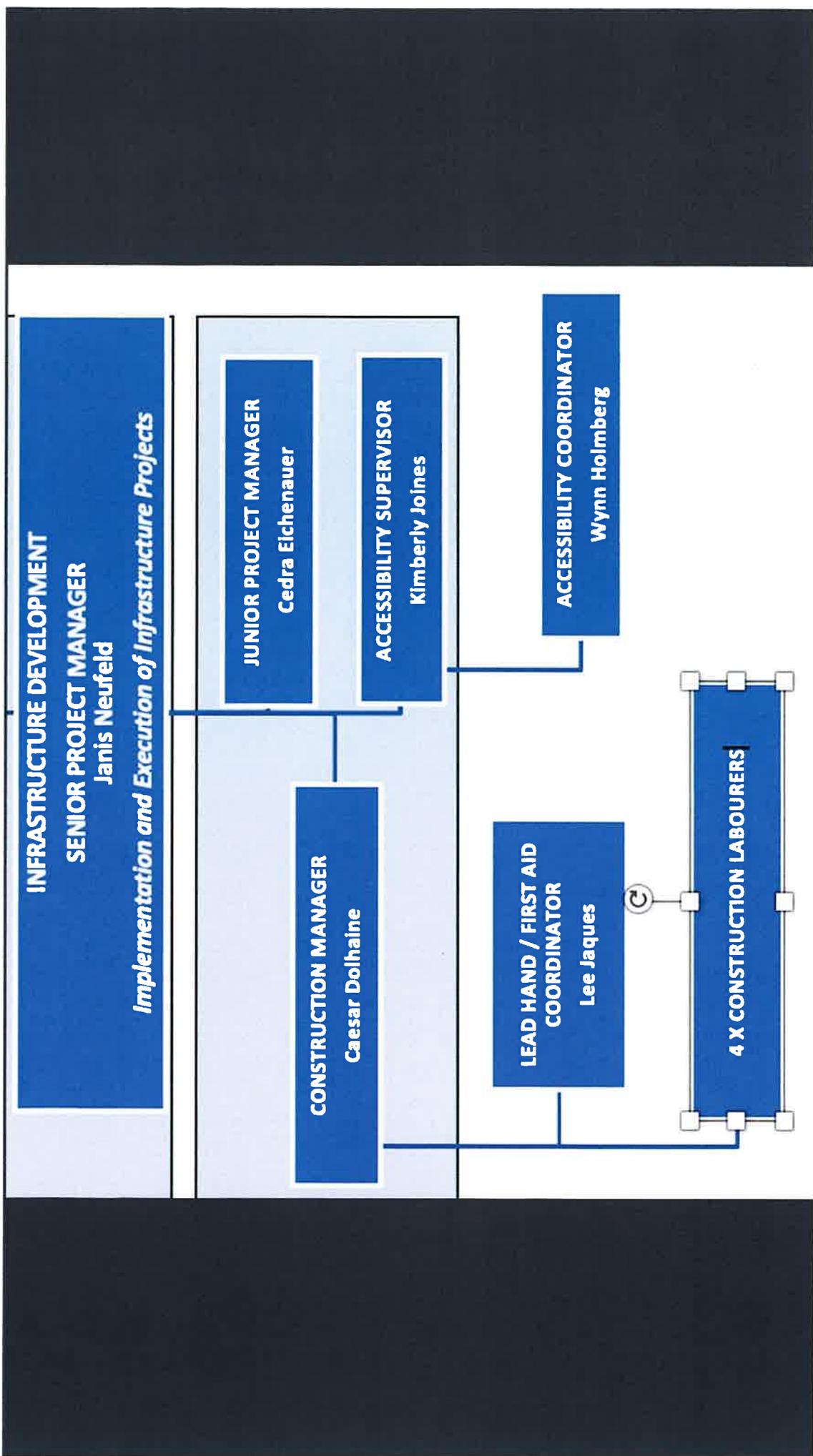
JUNIOR PROJECT MANAGER
Cedra Eichenauer

ACCESSIBILITY SUPERVISOR
Kimberly Joines

**LEAD HAND / FIRST AID
COORDINATOR**
Lee Jaques

ACCESSIBILITY COORDINATOR
Wynn Holmberg

4 X CONSTRUCTION LABOURERS

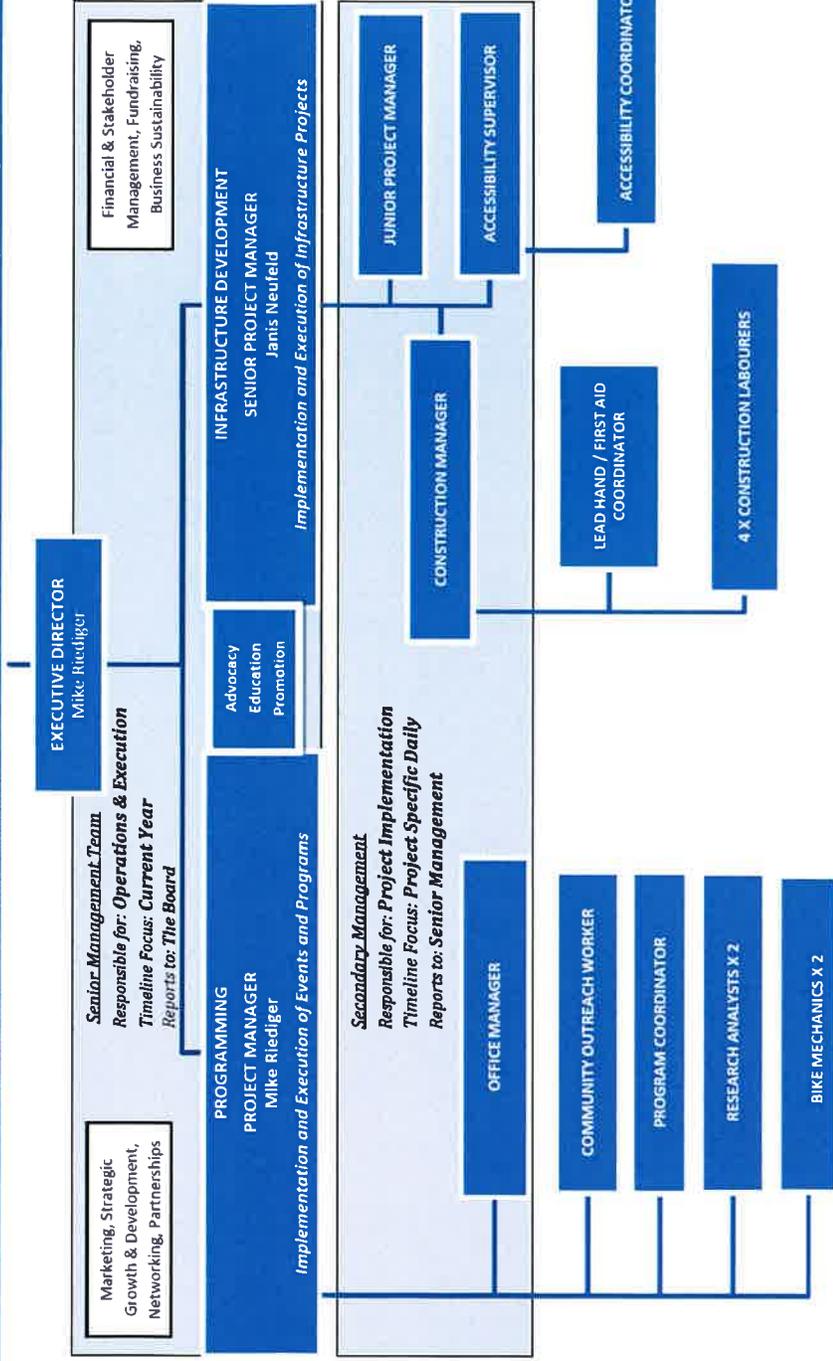


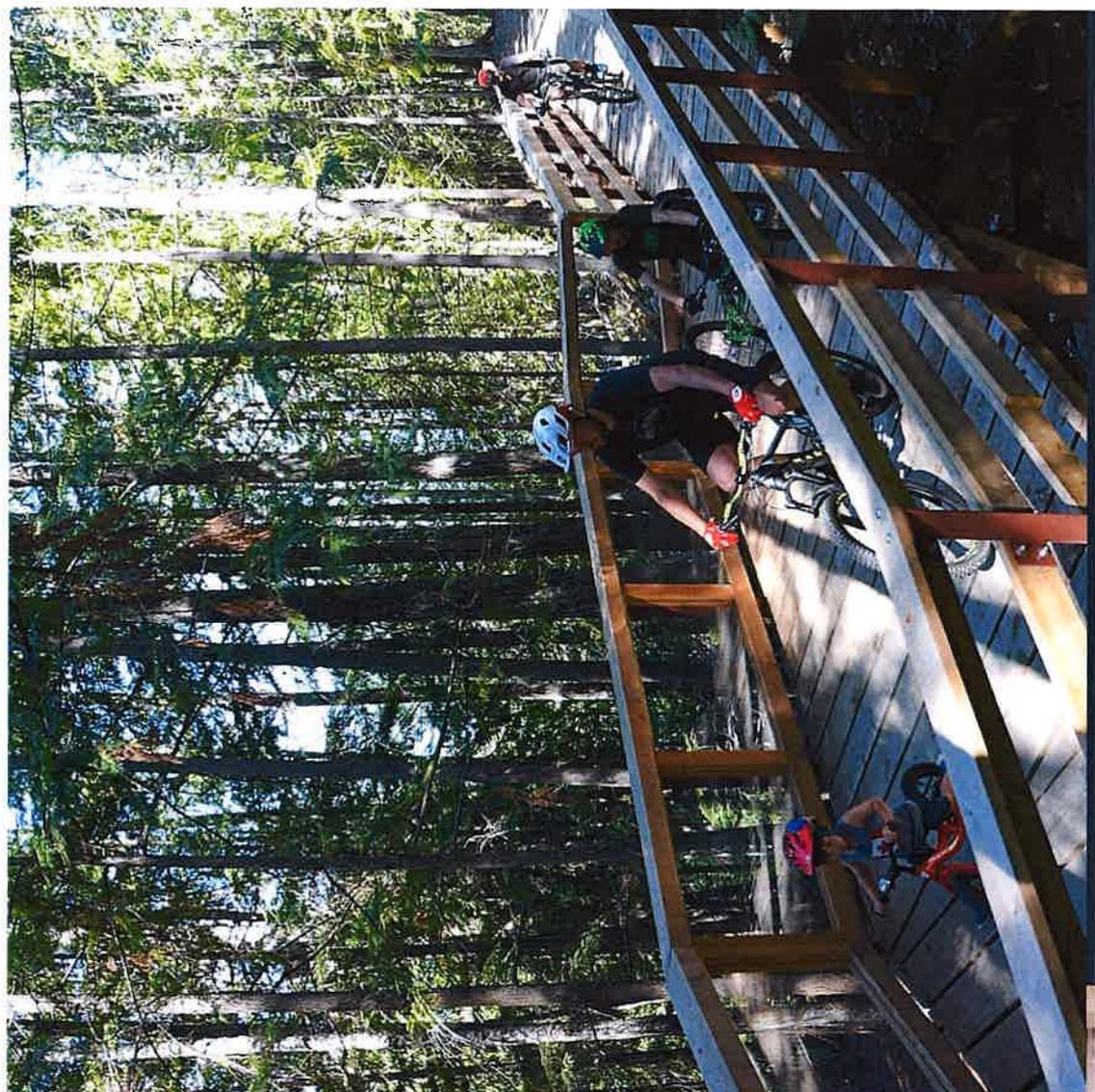


Organization Structure Kootenay Adaptive Sport Association

AMENDED FEB 20, 2020 by Janis Neufeld

KASA Board of Directors
Responsible for: Society Governance. Timeline Focus: Future Years. Reports to: Membership
Commitment to Vision, Goals, & Mission Statement, Provides Fiscal Accountability - Approval of Annual Budget, Overall Guidance and Support, Policies & Procedures, Roles and Responsibilities, Business Sustainability Planning, Succession Planning and Strategic Planning





2018 Mt Abriel



2020 Winlaw

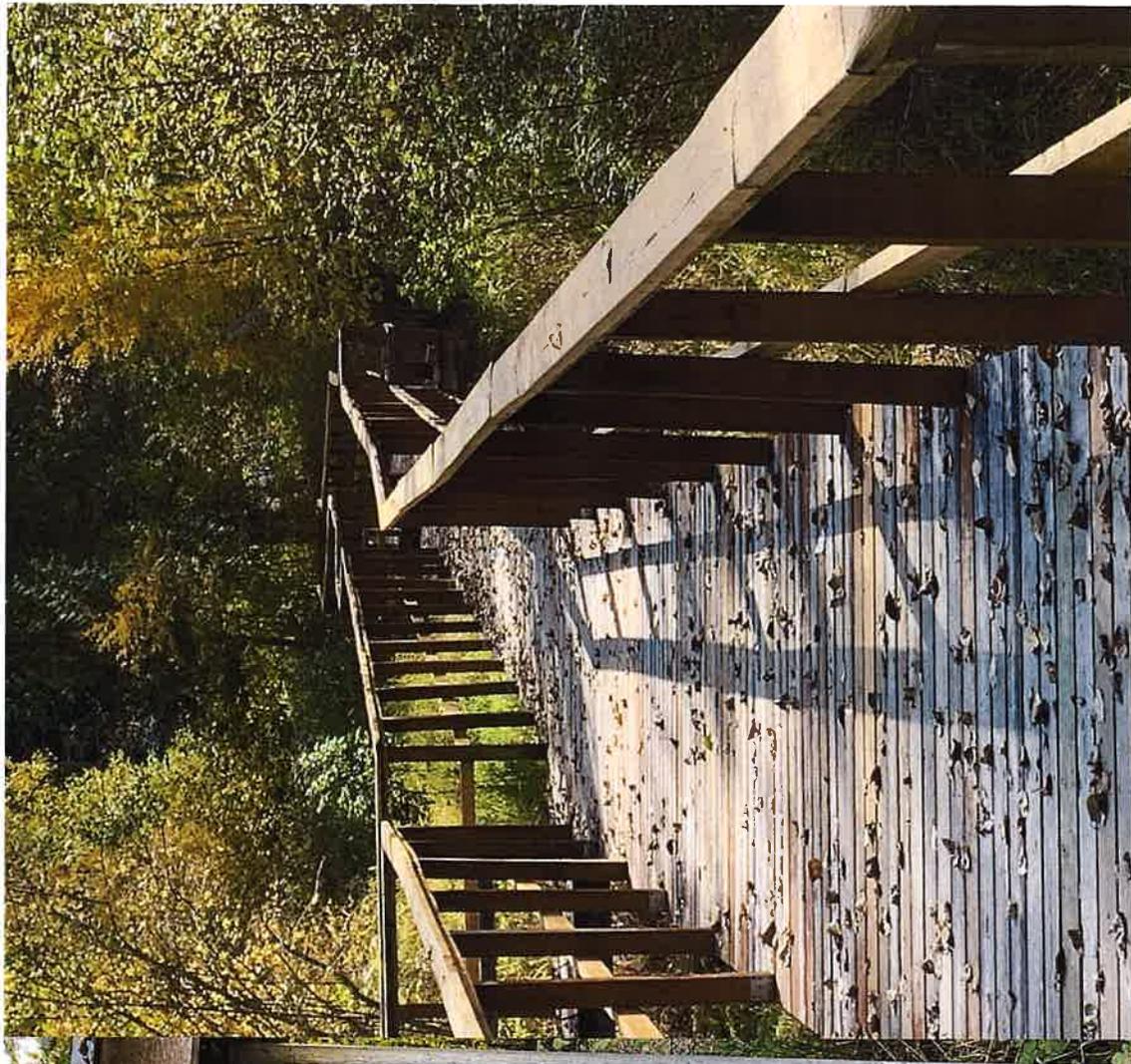
WINLAW REGIONAL & Nature Park

Welcome to the Park!

- Park is for Day Use Only. Hours are 5 am to 10 pm
NO OVERNIGHT CAMPING.
- Pets must be kept under control and please scoop the poop.
- There are no litter receptacles. **PACK IT IN, PACK IT OUT.**
- No motorized vehicles in the park.
- Horses are not permitted on the boardwalks.
- Swim at your own risk.
- Please do not pick any vegetation.
- Fires are permitted in the fire rings provided.
- Bring your own firewood.
- Nudity, excessive noise and alcohol consumption are not allowed.



Park Contact and Information
250-235-0065



WINLAW REGIONAL AND NATURE PARK

Boardwalk Replacement and Accessibility Upgrades
February 10th - December 18th, 2020

Accessibility Enhancements and Upgrades to be
accessible and inclusive of all users

Job Creation Partnership – Ministry of Social
Development and Poverty Reduction

Access BC – Universal Design

Rec Sites and Trails BC – Inclusive Trail Standards

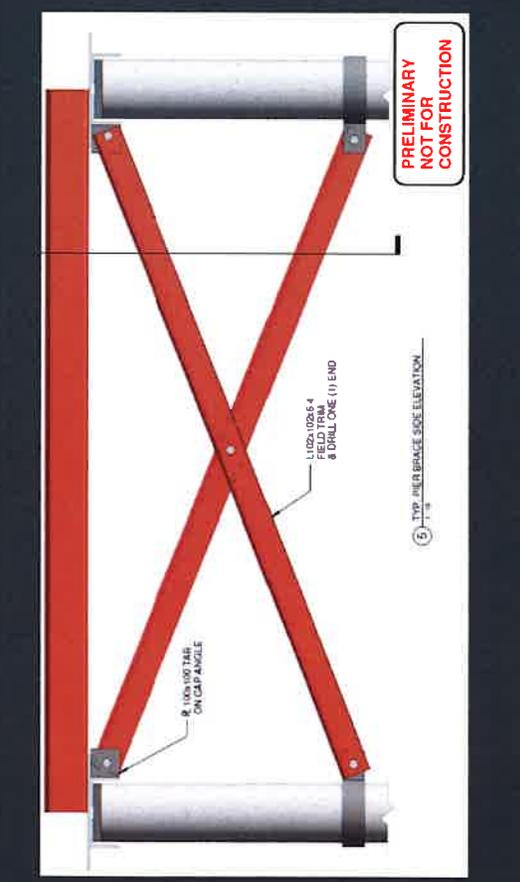
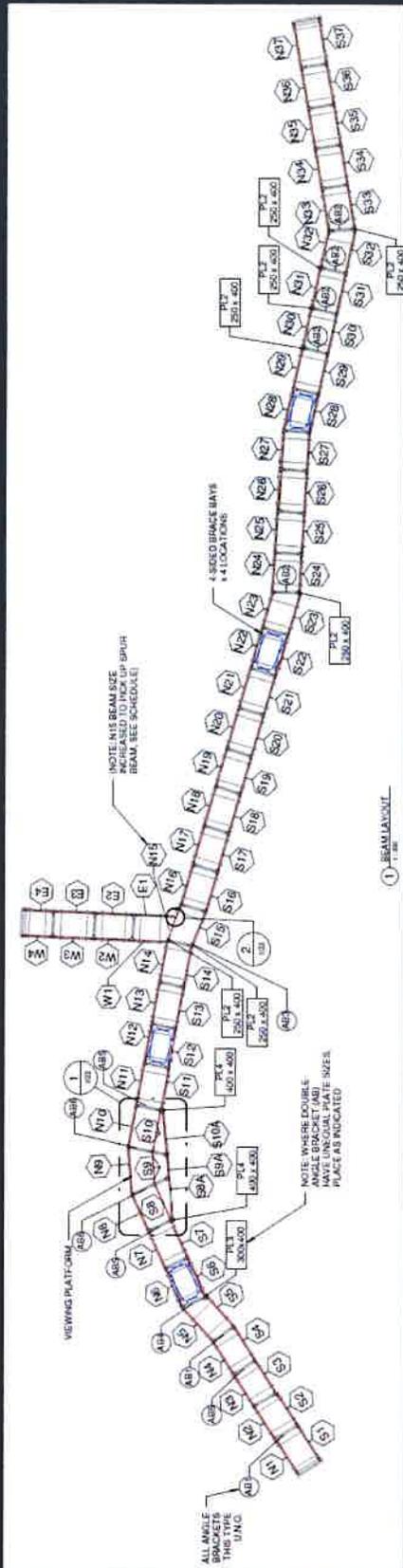
University of Manitoba – Physical Literacy Design



Design and Description of Boardwalk Replacement  **Phase One**

Length:	Boardwalk #1 = 109 meters; Boardwalk #2 = 71 m; Boardwalk #3 = 29m
Width:	6'8 – 6'10 with 2 x 10ft length viewing platforms at 11ft width approx.
Square Feet:	4,880s.f. approx.
Height:	Boardwalks are located over a marshy area at an average height of 2 feet and a maximum height of 5 feet above ground
Building Materials:	Structural Members – Galvanized Steel Abutments and Piers – Concrete Decking - #1 Douglas Fir Rough Cut Handrails - #1/2 Western Red Cedar Surfaced
Grade/Camber:	0%-1%
Ramps:	Even entry, no steps or gaps, fully accessible for all users

BOARDWALK #1 CONSTRUCTION





ACCESSIBLE FEATURES

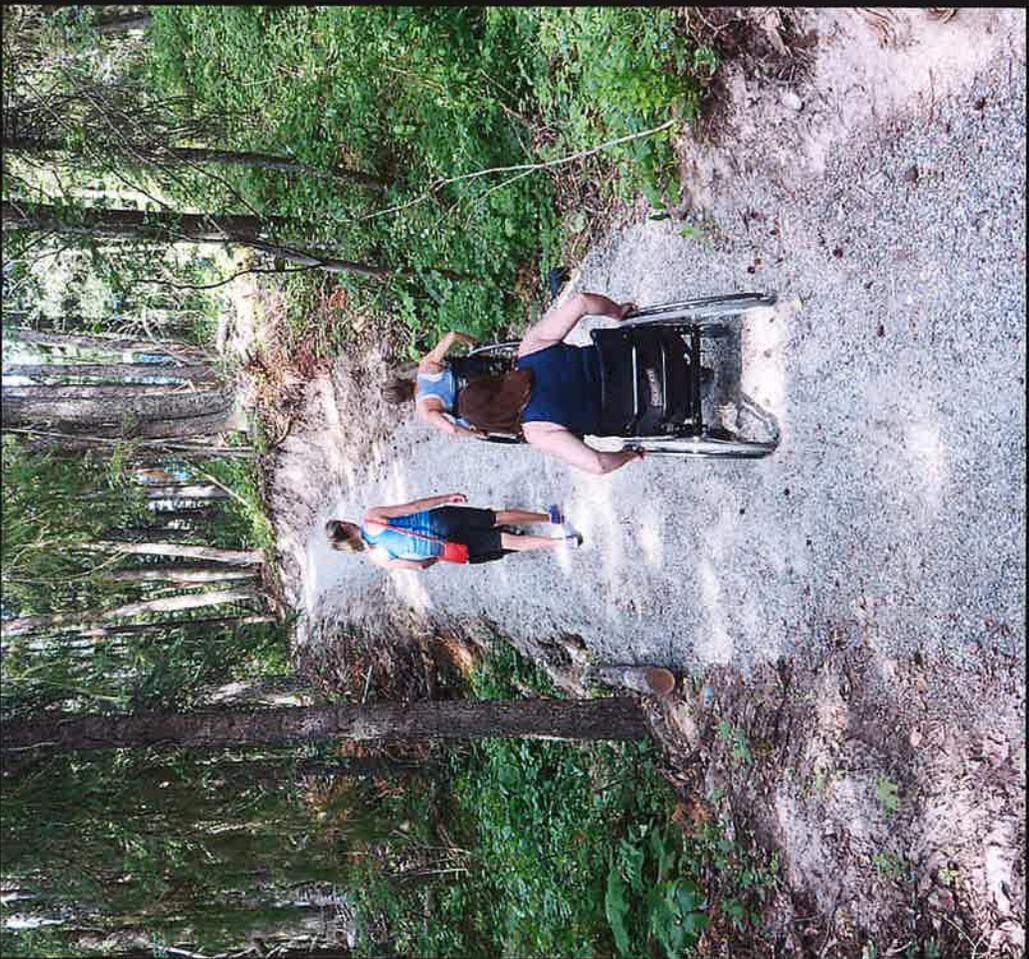
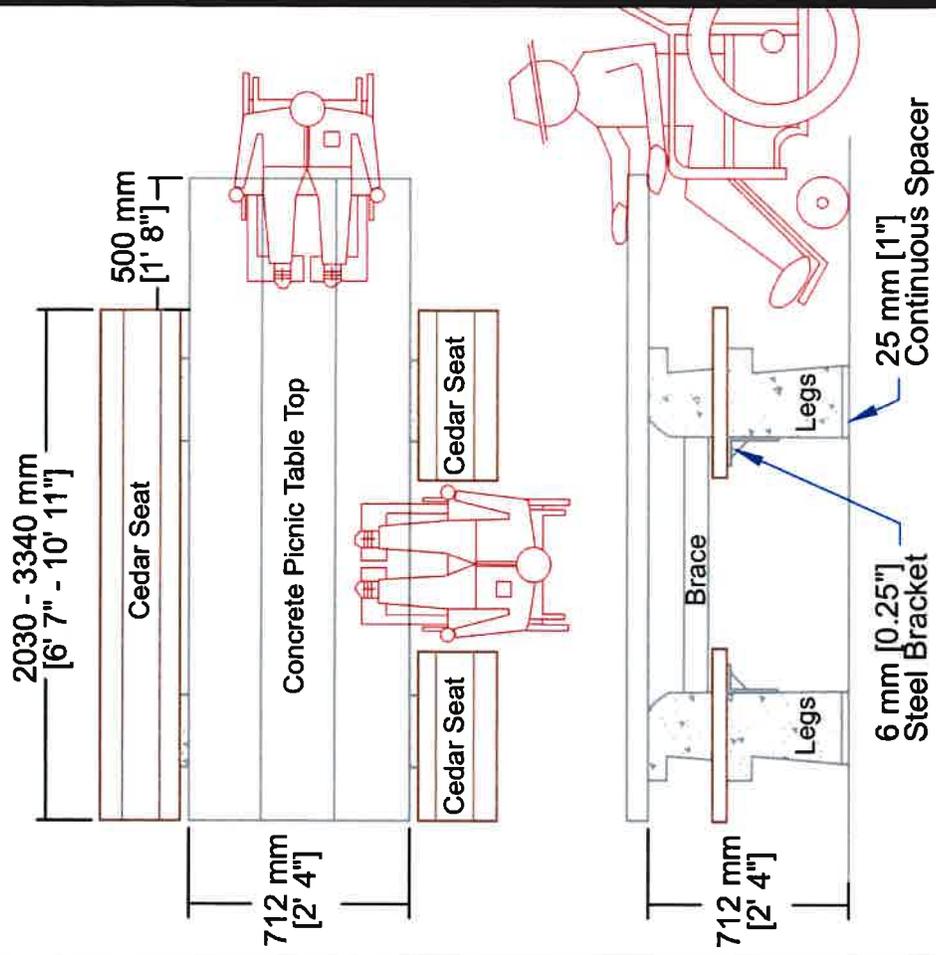




Figure: 3.18 – Accessible Picnic





BRITISH
COLUMBIA

Recreation Sites
and Trails BC



PHYSICAL LITERACY ENRICHED ENVIRONMENTAL DESIGN

Guiding Principles

- 1) **a level of challenge for all levels of ability**
- 2) **a type of challenge for all interests.**
- 3) **Movement intersection** providing spaces for meaningful and authentic intersection of cultures, ages, abilities and interests

Dr. Dean Kriellaars, PLEE Design 2020

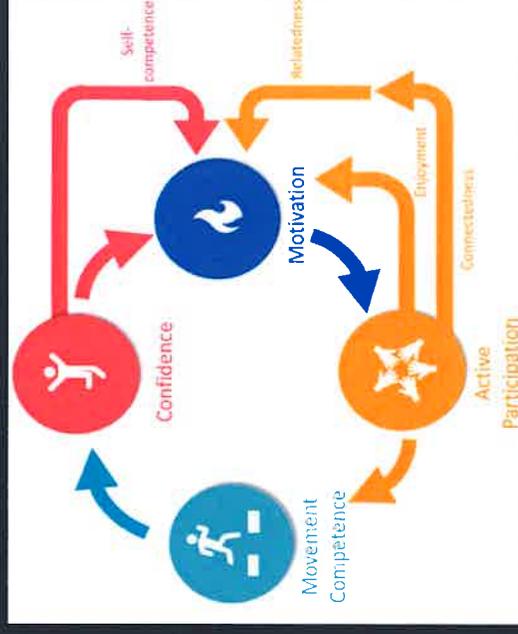


Figure 1. The physical literacy cycle of competence including the core positive feedback cycle of competence-> confidence -> motivation -> active participation.

The United Nations Convention of the Rights of the Child requires that the “voice of the child” (Article 12) is used in the design process.... Providing for the range of abilities and interest of children including children with disabilities. (referring to intersection with PLEED)

JOB CREATION PARTNERSHIP

Ministry of Social Development and Poverty Reduction

\$411,027.82 Contract awarded to KASA as the Project Holder

Primary Objective: Provide work experience for seven (7) EI eligible participants which will increase their opportunities for sustainable employment.

Secondary Objective: Boardwalk and Accessibility Upgrades



WorkBC Centre

Canada



BRITISH
COLUMBIA

This program is funded by the Government of Canada
and the Province of British Columbia.

Source Name	Confirmed (Y/N)	Amount
Columbia Basin Trust	N	\$236,634
Job Creation Partnership (Project Holder KASA)	Y	\$411,028
Regional District of Central Kootenay - CWF	Y	\$100,000
Kootenay Savings Credit Union	N	\$2483
Heritage Credit Union	Y	\$5,000
Columbia Power	N	\$5,000
Kootenay Adaptive Sport Association	Y	\$1,800

CASH REVENUE SOURCES

	SNT	Traditional Contractor	KASA
	Estimate	Contractor	JCP
Materials	\$1,200 / m	\$ 250,800	\$ 222,708
<i>Employee Training and Support</i>	\$ -	-	\$ 48,730
<i>Advertising / Signage</i>	\$ -	-	\$ 9,703
<i>Equipment Leases / Purchases</i>	\$ -	-	\$ 125,968
Construction / Staff Wages / Contracts	\$900 / m	\$ 188,100	\$ 325,270
BW #1	\$254,000		
BW #2	\$149,000		
BW #3	\$61,000		
Administration / Misc.		\$ 25,100	\$ 25,216
Engineering	\$25,000	\$ 25,000	\$ 30,750
Estimated Total Cost	\$489,000	\$ 489,000	\$ 788,344

BUDGET



THANK YOU!

QUESTIONS?

Coronavirus COVID-19

BC Centre for Disease Control | BC Ministry of Health



HOW YOU CAN SLOW THE SPREAD OF COVID-19

Take care of others by taking care of yourself.

Wash your hands, don't touch your face, and stay home if you are sick.

Stay at Home and Physically Distance

Stay at home whenever you can. Maintain 2 meters distance from those outside of your household.

Compliance and Enforcement Guidance about Public Health Orders with respect to Physical Distancing

This document is accurate as of March 31, 2020 and is subject to change.

Purpose

This document is to provide guidance to compliance and enforcement officials (C&EOs) such as bylaw enforcement officers and other provincial compliance officers i.e. liquor and cannabis control and licencing inspectors, gambling enforcement and investigations officers, and community safety personnel with respect to the implementation of COVID-19 public health orders.

NOTE: Police officers and C&EOs are not empowered to enforce (i.e. ticket or detain) with respect to public health orders. Their role is to provide assistance only when called upon by a health officer pursuant to section 90 of the *Public Health Act* (see Appendix 1)

Introduction

The transmission of the SARS-CoV-2 virus, the coronavirus which causes COVID-19, is a serious threat to life, health, wellbeing and society.

The SARS-CoV-2 virus is transmitted via liquid droplets when an infected person coughs or sneezes. The droplets fall on people and objects close to the sneezing or coughing person.

Direct transmission happens when the virus is carried in these droplets and deposits on the eyes, nose or mouth if someone is in close contact with an infected person. It can also be transmitted by personal contact, such as touching or shaking contaminated hands such as happens when someone uses their hands to cover their mouth or nose when they cough or sneeze. Hence the recommendation that people cough or sneeze into their arm and wash their hands regularly.

Indirect transmission (via objects/surfaces) can also occur by touching something with the virus on it, then touching your mouth, nose or eyes before washing your hands.

Airborne transmission of the virus (i.e. transmitted through the particles floating in the air) is not a factor in spread through the population and it is not something that enters through the skin.

Coronavirus COVID-19

BC Centre for Disease Control | BC Ministry of Health



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Promoting physical distancing of people from one another to prevent droplet and personal contact transmission is a key tactic to preventing infections with the virus. Physical distancing of 2 metres between people is recommended to reduce the risk of these modes of transmission.

Context

On March 25, 2020 the Minister of Public Safety and Solicitor General made the Bylaw Enforcement Officer (COVID-19) Order, and on March 31, 2020 made the Provincial Compliance Officer (COVID-19) Order), both pursuant to the *Emergency Program Act* (Appendix 1).

These Orders enable C&EOs to provide assistance for compliance and enforcement of public health through monitoring and providing warnings, information and advice.

The province has adopted and implemented a graduated compliance and enforcement approach that generally starts with providing information, education and advice as the first step, with escalating measured enforcement only as required.

Role of Compliance and Enforcement Officers

- In assisting with the compliance and enforcement of public health orders, C&EOs are to be guided by policy direction from the Provincial Health Officer.
- C&EOs officers are not authorized to detain an individual as a result of a contravention or suspected contravention of a public health order.
- C&EOs are also not authorised to exercise any authority to issue a fine or penalty.
- Nothing in the Minister's Orders or this guide limit any powers or duties of a C&EOs.

Provincial Health Officer Orders

In addition to frequent public statements, interviews and other communications by the Provincial Health Officer (PHO), actions by PHO under the *Public Health Act* to control the impact of the pandemic include issuing PHO Class Orders i.e. Orders to a class of people or organizations. It is important to refer to the published Orders and guidance documents for additional detail ([Provincial Health Officer Orders](#)). In addition, it is important to note that oral Orders are in force pursuant to health officer powers under the *Public Health Act* and may also be subject to compliance and enforcement measures. The documents related to oral PHO Orders will be posted to the PHO website once available. The PHO Orders are:

Coronavirus COVID-19

BC Centre for Disease Control | BC Ministry of Health



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- *Mass gatherings Order* prohibiting **events** that would result in the gathering of more than 50 people in close contact with one another to promote physical distancing and limit the number of people who could be infected at a single event. This Order does not apply to worksites unless a mass gathering event is held at a worksite, or public places such as grocery stores or malls, unless an event is held in those spaces; does not apply to food banks and homeless shelters. (March 16, 2020).
- *Public health emergency declared* by providing notice under the *Public Health Act* to enable the exercise of the emergency powers in Part 5 of the Act (March 17, 2020).
- *Order to travellers returning to Canada* requiring self-isolation for 14 days (March 17, 2020).
- *Order to Owners, Operators of places at which food and/or drink are prepared and served:* holders of liquor licences who do not provide meal service are ordered to close; places where food and drink are prepared and served are required to restrict themselves to take out or delivery and limit the number of people present to 50 as long as sufficient space available to enable them to maintain a physical distance of 2 metres from one another (March 20, 2020 - the "Food and Drink Order")
- *Oral Order to personal service establishments* to close until further notice. These include but are not limited to barbershops, nail salons, tattoo parlours, beauty parlours, health spas and massage parlours. These services require direct, personal contact with other people. (March 21, 2020 - the "Personal Services Establishment Order" - <https://news.gov.bc.ca/releases/2020HLTH0102-000540>).
- *Oral Order to episodic vending markets:* All episodic vending markets (also known as "farmers markets" or "community markets") must only allow vendors to sell food at these events. Vendors of all other merchandise are prohibited at these events. (March 27, 2020 - <https://news.gov.bc.ca/releases/2020EMBC0014-000582>).

A summary of the Orders is in Appendix 2 and copies of the Orders documents in force are at the following link:

[*Provincial Health Officer Orders and Notices*](#)

Coronavirus COVID-19

BC Centre for Disease Control | BC Ministry of Health



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General Expectations of Compliance and Enforcement Officers in Supporting Implementation of Public Health Orders

The aim of public health orders is to manage and reduce the spread of COVID-19 by encouraging physical distancing.

C&EOs are to provide assistance with *Public Health Act* orders with the following principles in mind:

- Public education and voluntary compliance without the need for law enforcement interventions.
- A balanced approach to maintain public trust to ensure essential services can operate while following public health Orders.

Following these principles support people coming forward for testing and treatment and to enable COVID-19 case monitoring and contact tracing.

A. Individuals and self-isolation

There are **no** public health Orders addressed to the general public requiring them to maintain physical distancing outside their own homes, with the exception of inside food premises. The public has been provided with strong recommendations and guidance in this regard.

Expected C&EO actions (none of which prevents the exercise of existing powers and authorities):

Vigilance and awareness

- In general, C&EOs are not expected to monitor individual behaviour or have a role when it comes to individuals and self-isolation measures.
- This failure to follow self-isolation measures may be:
 - intentional (i.e. a preference for individualistic behaviour no matter the risk to self or others or other reasons)

Coronavirus COVID-19

BC Centre for Disease Control | BC Ministry of Health



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- due to limitations or external barriers which do not enable the individual to comply, even if they would like to. These include for example, the surrounding environment such as physical space of the premises, the way that services are designed or offered, or some other assistance is required.
- inadvertent – the failure to follow is temporary and the individual self corrects

Issuing Information, Advice (Public education efforts)

- C&EOs you may receive information or complaints from individuals, based on their beliefs, worries or knowledge of others not practicing self-isolation. This may be in part, based on lack of understanding or information on the difference between self-isolation, quarantine and who should be self-isolating. To the extent that it is feasible, share the resources below on self-isolation. In addition, conveying the following messaging to the complainant may be helpful. It is not necessary to refer these situations to a health officer:

"Thank you for notifying us of your concerns. It is our strong expectation that people who are required to self-isolate will do so. Compliance is very important to reduce the spread of COVID-19. If the person you are concerned about is unwell, call 8-1-1 and they will provide advice about helping the person get assistance and they can ensure your family can stay safe and well during this time. Or call 9-1-1 if the person is in distress. If the person you are calling about appears well do not engage or interact with that person. We appreciate you letting us know about your concerns. If you have additional questions that are not health related you can call 1-888 COVID19."

Self-isolation information is available at:

<http://www.bccdc.ca/health-info/diseases-conditions/covid-19/self-isolation>

Note that federal legislation and orders may also apply to returning travellers:

<https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection/canadas-reponse.html#acb>

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HOW YOU CAN SLOW THE SPREAD OF COVID-19

Take care of others by taking care of yourself.

Wash your hands, don't touch your face, and stay home if you are sick.

Stay at Home and Physically Distance

Stay at home whenever you can. Maintain 2 meters distance from those outside of your household.

B. Businesses, facilities, that have been ordered to close

The businesses and facilities that have been ordered to close are bars and nightclubs that do not provide meal services, and personal service establishments which include businesses such as barbershops, salons, tattoo parlours, tanning salons etc. In some area of the province health officers have connected with their bylaw enforcement departments and established protocols for dealing regulated facilities.

Expected C&EO actions (none of which prevents the exercise of existing powers and authorities):

Vigilance and awareness

- Further to orders that are currently in force, be aware of what facilities or businesses should be closed

Assistance with Issuing Information, Advice and Warnings (Interventions)

- On receipt of information or notice that a business is open that should not be:
 - Ensure that a responsible person for the business or business premises receives information about the Order
 - Provide information on what the Order is and why it needs to be complied with
 - Provide information that the situation could be escalated for enforcement if the Order is ignored or not followed
 - A warning may also be given which outlines next steps with an expected timeline, i.e. that you will monitor the business further for compliance with the Order, and in the event of further non-compliance escalated action may be warranted.
- A "responsible person" includes a store manager, an operator, a business owner, a director of the company, or any person that is able to close the business in compliance with the Order

Assistance with Monitoring for compliance with the Order after interventions

- Monitor whether the business has complied with the Order, after receiving your information and advice and based on the timeline of expectations
- If there is ongoing non-compliance with the Order, contact the relevant health officer and provide information on non-compliance, and actions taken.

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C. Businesses, facilities that may remain open

In some area of the province health officers have connected with their bylaw enforcement departments and have established protocols for dealing regulated facilities.

Expected C&EO actions (none of which prevents the exercise of existing powers and authorities):

Vigilance and awareness

- Further to orders that are currently in force, be aware of what facilities or businesses in your areas may remain open.

Different tactics will be required to monitor food establishments. This may include:

- Attending premises as part of other duties or monitoring activities
- Attendance may be prioritised based on a preliminary risk analysis (e.g. a high potential for non-compliance and existing, known barriers that do not facilitate physical distancing)
- Receiving and acting on information from the public on a specific establishment

Assistance with Issuing Information, Advice and Warnings (Interventions)

- If you receive information or notice that a business is not adhering to the take-out or delivery provisions and physical distancing requirements applicable to restaurants or food serving establishments, ensure that a responsible person for the business or business premises receives information about the Order. A "responsible person" includes a store manager, an operator, a business owner, a director of the company, or any person that is able to close the business in compliance with the Order
- A warning may also be given which outlines next steps with an expected timeline, i.e. that you will monitor the business further for compliance with the Order, and in the event of further non-compliance that you may notify a health officer.

Assistance with Monitoring for compliance with the Order after interventions

- Monitor whether the business has complied with the Order, after receiving your information and advice and based on the timeline of expectations
- If there is ongoing non-compliance with the Order, contact the relevant health officer and provide information on non-compliance, and actions taken.

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- D. Mass Gatherings (events): Gathering in groups of over 50 people close together at events** (does **not** apply to worksites unless there is an event at a worksite, or public places such as grocery stores or malls unless an event is held in those spaces; does **not** apply food banks, homeless shelters)

The Mass Gathering Order is intended to prevent periodic (episodic) or regular events where groups of people gather in close quarters with one another. These gatherings may be unplanned or unstructured, but usually involve people gathering for a common purpose. This Order prohibits gathering in groups of over 50 people close together at events, to prevent transmission of the virus by increasing physical distancing.

The Order applies to indoor and outdoor sporting events, conferences, meetings, religious gatherings and other similar events on public and private property. The Mass Gatherings Order does not apply to customers of businesses waiting for services, however the physical distancing required under the Food and Beverage Order does apply.

Those who are responsible for indoor and outdoor gathering sites to whom this Order applies includes individuals, societies, corporations, municipalities, regional districts, school boards, universities, colleges and religious organizations.

Expected C&EOs (none of which prevents the exercise of existing powers and authorities):

Vigilance and awareness

- Different tactics will be required according to the type of entity and associated public gathering. Likely actions will entail completing a risk analysis and or conducting site visits based on:
 - information from the public and others on public gatherings taking place or scheduled to take place
 - Reliance on existing knowledge of facilities or premises with physical spaces that have a capacity of more than 50 people
 - Existing knowledge of potential sites likely to engender groups of more than 50 and a lack of physical distancing practices (does not include worksites unless there is an event at a worksite, or public places such as grocery stores or malls, unless an event is held in those spaces; does not apply to food banks, homeless shelters)
 - Observations made as an ancillary action in the course of other duties

Assistance with Issuing Information, Advice and Warnings (Interventions)

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- The focus is on knowledge and information sharing and actions needed to be tailored based on whether the non-compliance is:
 - A unique instance of that has occurred and is unlikely to be repeated, or
 - Whether there is a likelihood that the non-compliance could be repeated multiple times.
- When more than 50 people have gathered closely together, information, advice, and warnings can be utilised. Information, advice as to expectations of the timelines for compliance, and warnings if needed, can all be directed to the persons responsible for the facility and premises.
- While gatherings of groups of people in excess of two or three people are strongly discouraged at this time, it is not unlawful for an entity to hold an event of fewer than 50 people. For organisers of public gatherings of less than 50 people– determine whether information sharing or advice would reduce the risk of the gathering. For example, sharing advice, information warnings to encourage physical distancing practices.
- For all other ad-hoc public gatherings of groups more than 50 people that may be self-organised or unplanned – consider whether general announcements may be made to the group.

Assistance with Monitoring for compliance with the Order after your interventions

- For the businesses, institutions, facilities that have not changed their practices based on any information, advice, notify the local health officer.

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APPENDIX 1 - MINISTERS ORDERS

BYLAW ENFORCEMENT OFFICER (COVID-19) ORDER

Definitions

1 In this order:

“**bylaw enforcement officer**” means the following:

- (a) a person in a class of persons described in section 3 (c), (d) or (f) of the Community Charter Bylaw Enforcement Ticket Regulation, B.C. Reg. 425/2003, who is designated as a bylaw enforcement officer under
 - (i) section 264 (1) (b) of the *Community Charter*, or
 - (ii) section 264 (1) (b) of the *Community Charter* as that section applies to a regional district for the purposes of section 414 of the *Local Government Act*;
- (b) a person in a class of persons described in section 3 (d) of the Vancouver Charter Bylaw Enforcement Ticket Regulation, B.C. Reg. 189/2007, who is designated as a bylaw enforcement officer under section 482.1 (1) (b) of the *Vancouver Charter*;

“**health officer**” means the provincial health officer or a medical health officer within the meaning of the *Public Health Act*;

“**public health order**” means an order made by a health officer under the *Public Health Act* in respect of the COVID-19 pandemic.

Application

2 This order only applies during the period that the declaration of a state of emergency made March 18, 2020 under section 9 (1) of the *Emergency Program Act*, and any extension of the duration of that declaration, is in effect.

Bylaw enforcement officers to provide assistance

3 (1) To the greatest extent possible without unduly compromising any other bylaw enforcement objectives of the local authority, each local authority must ensure that the local authority's bylaw enforcement officers provide such assistance as may be required for the purposes of enforcing public health orders, including, without limitation, the following:

- (a) monitoring facilities and areas closed to the public by a public health order;

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- (b) providing warnings, information and advice to members of the public in respect of public health orders, including warnings to members of the public who may be acting in contravention of a public health order;
 - (c) providing health officers with information in respect of potential contraventions of a public health order.
- (2) In providing assistance under this section, a bylaw enforcement officer is not authorized to
- (a) detain an individual as a result of a contravention or suspected contravention of a public health order, or
 - (b) issue a fine or penalty, including an administrative penalty, under the *Public Health Act*.
- (3) Nothing in this section is to be construed as limiting any powers or duties of a bylaw enforcement officer under the *Community Charter*, *Local Government Act*, *Vancouver Charter* and related regulations or local authority bylaws, as the case may be.

PROVINCIAL COMPLIANCE OFFICER (COVID-19) ORDER

Definitions

1 In this order:

“**health officer**” means the provincial health officer, an environmental health officer or a medical health officer, within the meaning of the *Public Health Act*;

“**provincial compliance officer**” means the following:

- (a) a person authorised to conduct an inspection under section 23, 84 or 89 of the *Cannabis Control and Licencing Act*;
- (b) a person authorised to conduct an inspection under section 13 or 42 of the *Liquor Control and Licencing Act*;
- (c) a person authorised to conduct an audit, inspection or investigation under Division 1 of Part 9 of the *Gaming Control Act*;

“**public health order**” means an order made by a health officer under the *Public Health Act* in respect of the COVID-19 pandemic.

Application

2 This order applies during the period that starts on the date this order is made and ends on the date on which the declaration of a state of emergency made March 18, 2020 under section 9 (1) of the

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Act expires or is cancelled or, if there is an extension under section 9 (4) of the Act, the date on which the last extension of that declaration expires or is cancelled.

Provincial compliance officers to provide assistance

3 (1) In accordance with any direction given by the minister, provincial compliance officers must provide such assistance as may be required for the purposes of enforcing public health orders, including, without limitation, the following:

- (a) monitoring facilities and areas closed to the public, or to which public access is restricted, by a public health order;
- (b) providing warnings, information and advice to persons in respect of public health orders, including warnings to persons who may be acting in contravention of a public health order;
- (c) providing health officers with information in respect of potential contraventions of a public health order.

(2) In providing assistance under this section, a provincial compliance officer is not authorized to

- (a) detain an individual as a result of a contravention or suspected contravention of a public health order, or
- (b) issue an order, fine or penalty, including an administrative penalty, under the *Public Health Act*.

Public Health Act

Peace officer assistance

90 (1) A health officer may call on the assistance of a peace officer for the purposes of taking an action authorized under this or any other enactment, including, without limitation, either of the following purposes:

- (a) making or enforcing an order or carrying out an inspection;
 - (b) assisting a person to comply with an order of the health officer.
- (2) If any person disobeys, or fails to comply with, an order or a direction of a commissioner under Division 1 [Inquiries], the commissioner may call on the assistance of a peace officer to enforce the order or direction.
- (3) A peace officer called on under this section must take any action that is necessary for a purpose described in subsection (1) or (2), and may use such force as is reasonably required for that purpose.

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Appendix 2 – Provincial Health Officer Orders

PROVISO:

This document is not intended to comprise legal advice.

In the event of an ambiguity between this document, and the *Public Health Act*, regulations under the *Public Health Act* or orders under the *Public Health Act*, the Act, regulations and orders prevail.

This document is accurate as of March 31, 2020, and is subject to change.

Summary of Orders as of the date of this publication

The following table provides a summary of the Provincial Health Officer Orders. Given the change in emergency tactics and measures needed, C&EOs should check the following websites for the latest orders:

- 1) Ministerial Orders available at BC Laws website
- 2) Provincial Health Officer Orders available at:

[Link to Provincial Health Officer Orders and Notices](#)

Note that early orders can become outdated and succeeded by other orders.

Title	AUTHORISING OFFICIAL	DATE	SUMMARY
Mass gathering (events)	Provincial Health Officer	March 16, 2020	Prohibits gathering of people at events in close contact with one another in excess of 50 people. Does not include worksites unless there is an event at a worksite, or public places such as grocery stores or malls, unless an event is held in those spaces; or food banks, homeless shelters.

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Returning Travellers	Provincial Health Officer	March 17, 2020	Requires self-isolation if you have traveled outside of Canada
Owners and Operators of nightclubs and food and drink service ("Food and Drink Order")	Provincial Health Officer	March 17, 2020	Bars and night clubs must close. Requires restaurants to only provide take out or delivery options with specific instructions on physical distancing.
Closure of personal service establishments (oral order)	Provincial Health Officer	March 21, 2020	Requires personal service establishments to close until further notice
Episodic vending markets (oral order)	Provincial Health Officer	March 27, 2020	Requirement that only food and beverage vendors (includes liquor) be allowed to enable access to essential food such as fruits and vegetables and access to processed food, such as cooked meals for takeout. Vendors of all other merchandise are prohibited at these events.

A quick note from the author:

I compiled this document to help me and some fellow policy wonks make sense of the various programs. I realized that a plain-language version might have broader interest so I made this public.

If you are requesting access to edit, my answer is no. This is not a wiki. You could make your own document too!

If you contact me for my ok to use this document, for example to create a website, 1) Don't charge people money for information, 2) Don't present the information from this guide as your own and 3) Don't make it look like I have endorsed your website. Here's some wording you should use:

"This website has been adapted from information compiled and published freely by Dr. Jennifer Robson, Associate Professor of Political Management at Carleton University. You can read the original document here: <https://t.co/m0dXFYIZwk?amp=1>. Dr. Robson is not affiliated with this website or its publishers. Any errors or omissions in adapting Dr. Robson's are the sole responsibility of [your website name]."

If you want to translate the document, please do. Again, it would be nice if you used similar wording to the above.

Yes, I'm updating as often and quickly as I can.

No, I'm not available to give webinars to your organization or membership. I'm sorry.

No, I'm not able to give personalized advice. I'm sorry. I've included links below of other places you can call for answers to questions about your personal circumstances.

The benefits listed here are for people who really need them. This isn't a time to try to grab all the money you can. These are programs for people who otherwise won't make ends meet. If you need help, there is help available. No one needs to hoard. Not toilet paper, not money.

If you get a text message saying the Canada Revenue Agency has money for you, that is a scam. Other than Emergency/Amber Alerts, governments do NOT text you. Here's a link to the National Anti-Fraud Centre: <https://www.antifraudcentre-centreantifraude.ca/index-eng.htm>

Governments across the country are working hard and doing as much as they can as fast as they can. I know it can feel slow and confusing, but here's a big thank you to everyone in public services and in every political party who is working to help.

Who can I call for information or to ask a question about financial support from government right now?	
Anywhere in Canada	<p>1-800-O-Canada (1-800-622-6232) Canada Revenue Agency: 1-800-959-8281 help with MyAccount 1-800-387-1193 help with benefits 1-866-426-1527 help with benefits for callers in the North</p> <p>You can also call the constituency office of your Member of Parliament. They can often help answer questions and get information to you. You can look up your local MP (using your postal code) here: https://www.ourcommons.ca/members/en/search</p>
BC	<p>Government of BC: Call: 1-888-COVID-19 Text: 1-604-630-0300</p> <p>You might also contact the constituency office of your MLA. You can look up your MLA here: https://www.leg.bc.ca/learn-about-us/members</p> <p>You might also contact your local municipal office.</p> <p>Call 2-1-1 for information about support in your community</p>
Alberta	<p>Government of Alberta: Call: 1-310-0000 toll free in the province</p> <p>You might also contact the constituency office of your MLA. You can look up your MLA here: http://www.assembly.ab.ca/net/index.aspx?p=mla_report&memPhoto=True&alphaBoth=True&alphaIndex=True&build=y&caucus=All&conoffice=True&legoffice=True&mememail=True</p> <p>Call 2-1-1 for information about support in your community</p>
Saskatchewan	<p>Government of Saskatchewan: Call: 1-800-667-6102</p> <p>You might also contact the constituency office of your MLA. You can look up your MLA here: https://www.legassembly.sk.ca/mlas/mla-contact-information/</p> <p>You might also contact your local municipal office.</p>
Manitoba	<p>Government of Manitoba: Call: 1-866-626-4862 or live-chat at: https://www.gov.mb.ca/contact/</p> <p>You might also contact the constituency office of your MLA. You can look up your MLA here: https://www.electionsmanitoba.ca/en/Voting/WhatsMyElectoralDivision</p> <p>You might also contact your local municipal office.</p>
Ontario	<p>Government of Ontario: Call: 1-888-789-4199 (Ministry of Children, Community and Social Services -- they handle benefits and financial help for Ontarians)</p> <p>You might also contact the constituency office of your MPP. You can look up your MPP here: https://www.ola.org/en/members/current</p> <p>You might also contact your local municipal office.</p> <p>Call 2-1-1 for information about support in your community</p>

Updated April 1, 2020. No April Fools. Compiled by Jennifer Robson, Associate Professor of Political Management, Carleton University using public information. Any errors or omissions are unintended.

Quebec	<p>Government of Quebec: special line operated by the Red Cross : 1-800-863-6582 Financial Assistance: 1-877-644-4545</p> <p>You might also contact the <u>constituency</u> (electoral division) office of your MNA. You can look up your MNA here: http://www.assnat.qc.ca/en/deputes/alaire-simon-17941/index.html</p> <p>You might also contact your local municipal office.</p>
New Brunswick	<p>Call 2-1-1 for information about support in your community</p> <p>Government of New Brunswick: Call: 1-800-442-9799 (for emergency financial help)</p> <p>You might also contact the <u>constituency</u> (electoral division) office of your MLA. You can look up your MLA here: https://www2.gnb.ca/content/gnb/en/contact/MLAReport.html</p> <p>You might also contact your local municipal office.</p>
Nova Scotia	<p>You can find local information here: http://www.nbinfo.ca/</p> <p>Government of Nova Scotia: Call: 1-800-670-4357</p> <p>You might also contact the <u>constituency</u> (electoral division) office of your MLA. You can look up your MLA here: https://enstools.electionsnovascotia.ca/edinfo2012/</p> <p>You might also contact your local municipal office.</p>
PEI	<p>Call 2-1-1 for information about support in your community</p> <p>Government of PEI : Call: 1-800-236-5196 Call: 902-368-6440 (for social assistance)</p> <p>You might also contact the <u>constituency</u> (electoral division) office of your MLA. You can look up your MLA here: https://www.assembly.pe.ca/members</p> <p>You might also contact your local municipal office.</p>
Newfoundland and Labrador	<p>Call 2-1-1 for information about support in your community</p> <p>Government of Newfoundland and Labrador: Call: 1-833-771-0696</p> <p>You might also contact the <u>constituency</u> (electoral division) office of your MLA. You can look up your MLA here: https://www.assembly.nl.ca/Members/members.aspx</p> <p>You might also contact your local municipal office or 3-1-1.</p>
Yukon	<p>Government of Yukon: Call: 1-800-661-0408</p>
Northwest Territories	<p>Government of NWT: Call: (867) 767-9000</p>
Nunavut	<p>Government of Nunavut: Call: (867) 975-5400</p>

I need to take sick leave because I'm ill or self-isolating or have to quarantine.

	Yes	No
<p>Did you pay into Employment Insurance and did you work at least 600 hours in the last 52 weeks?</p>	<p>Yes</p>	<p>No</p>
<p>Have you already applied for EI?</p>	<p>Yes</p>	<p>No</p>
	<p>EI Sickness Benefits are available. Here's how to apply.</p> <p>Step 1: Ask your employer for a RECORD OF EMPLOYMENT. They will either give you a paper copy or send an electronic copy directly to Service Canada.</p> <p>Step 2: Apply ASAP (even if you don't have your ROE yet) if you can apply online (computer or mobile phone) go to: https://snvz70.hrdc-dfnc.gc.ca/AW/introduction?GoCTemplateCulture=en-CA If you can't apply online, call 1-833-381-2725 *This line is overloaded right now. Be patient.</p> <p>Important to know: <u>You DO NOT need a doctor's note for COVID-19.</u></p> <p>March 27: SERVICE CANADA OFFICES ARE NOW CLOSED. We are waiting to hear how the government will help people without a computer and internet.</p> <p>You can prove your identity to the government faster online if you use online banking through your bank or credit union.</p> <p>Check the labour rules on job protection for your province or federally (if you work in banking, transportation, telecommunications or other federally regulated industries). SEE LINKS LATER IN THIS DOCUMENT</p> <p>AS OF APRIL 6, THERE WILL JUST BE ONE APPLICATION SITE FOR EI SICKNESS AND CERB. YOU WON'T HAVE TO PICK BETWEEN THEM.</p>	<p>Canada Emergency Response Benefit (CERB)</p> <p>Step 1: Get ready to apply</p> <p>If you can apply online (computer or mobile phone) go to and make sure you have a MyAccount with the Canada Revenue Agency: https://www.canada.ca/en/revenue-agency/services/e-services/e-services-individuals/account-individuals.html</p> <p>If you can't apply online, there will be a dedicated 1-800 number you can call. Keep listening to the news or, in early April, call 1-800-O-Canada (1-800-622-6232).</p> <p>March 27: SERVICE CANADA OFFICES ARE NOW CLOSED. We are waiting to hear how the government will help people without a computer and internet.</p> <p>Important to know: To make applications faster, CRA is asking people to apply on <u>different weekdays</u> based on the month of their birthday.</p> <p>By <u>law</u>, you are eligible if you had at least \$5,000 in income from work (employment or self-employment), EI maternity or parental benefits or Quebec's parental benefits program QPIP in the last year; AND you have had no income from employment, self-employment, any EI benefit or QPIP for at least 14 days in a row.</p> <p>You can prove your identity to the government faster online if you use online banking through your bank or credit union.</p> <p>Check the labour rules on job protection for your province or federally (if you work in banking, transportation, telecommunications or other federally regulated industries). SEE LINKS LATER IN THIS DOCUMENT</p> <p>What you could receive: Lump sum of \$2,000 for every 4 weeks that you are eligible, to a maximum of 16 weeks between March 15 (retroactive) and October 3, 2020</p> <p>Find out more: https://www.canada.ca/en/services/benefits/ei/cerb-application.html</p>

I can't work because I'm caring for someone who is sick.	
<p>Did you pay into Employment Insurance and did you work at least 600 hours in the last 52 weeks?</p>	<p style="text-align: center;">No</p>
<p>Yes and I'm caring for someone who is critically ill</p> <p>You could apply for EI Caregiver Benefits (if someone is critically ill)</p> <p>Step 1: Ask your employer for a RECORD OF EMPLOYMENT. They will either give you a paper copy or send an electronic copy directly to Service Canada.</p> <p>Step 2: Apply ASAP (even if you don't have your ROE yet)</p> <p>If you can apply online (computer or mobile phone) go to: https://srv270.hrdc-drhc.gc.ca/AW/introduction?GoCTemplateCulture=en-CA</p> <p>If you can't apply online, call 1-833-381-2725 *This line is overloaded right now. Be patient.</p> <p>March 27: SERVICE CANADA OFFICES ARE NOW CLOSED. We are waiting to hear how the government will help people without a computer and internet.</p> <p>Important to know:</p> <p>You can prove your identity to the government faster online if you use online banking through your bank or credit union.</p> <p>Check the labour rules on job protection for your province or federally (if you work in banking, transportation, telecommunications or other federally regulated Industries). **SEE LINKS ON THE LAST PAGE</p> <p>You can ask your employer if they offer paid family leave or will top-up the EI benefit.</p>	<p>Canada Emergency Response Benefit (CERB)</p> <p>Step 1: Get ready to apply</p> <p>If you can apply online (computer or mobile phone) go to and make sure you have a MyAccount with the Canada Revenue Agency:</p> <p>https://www.canada.ca/en/revenue-agency/services/e-services/e-services-individuals/account-individuals.html</p> <p>If you can't apply online, there will be a dedicated 1-800 number you can call. Keep listening to the news or, in early April, call 1-800-O-Canada (1-800-622-6232).</p> <p>March 27: SERVICE CANADA OFFICES ARE NOW CLOSED. We are waiting to hear how the government will help people without a computer and internet.</p> <p>Important to know:</p> <p>To make applications faster, CRA is asking people to apply on different weekdays based on the month of their birthday.</p> <p>You DO NOT need a doctor's note for COVID-19.</p> <p>By law, you are eligible if you had at least \$5,000 in income from work (employment or self-employment), EI maternity or parental benefits or Quebec's parental benefits program QPIP in the last year; AND you have had no income from employment, self-employment, any EI benefit or QPIP for at least 14 days in a row.</p> <p>You can prove your identity to the government faster online if you use online banking through your bank or credit union.</p> <p>Check the labour rules on job protection for your province or federally (if you work in banking, transportation, telecommunications or other federally regulated industries). SEE LINKS LATER IN THIS DOCUMENT</p> <p>What you could receive:</p> <p>Lump sum of \$2,000 for every 4 weeks that you are eligible, to a maximum of 16 weeks between March 15 (retroactive) and October 3, 2020</p> <p>Find out more: https://www.canada.ca/en/services/benefits/ei/cerb-application.html</p>
<p>What you could receive:</p> <p>Between 15 and 35 weeks of payments (directly into your bank account) worth up to 55% of your usual pay or \$573 per week, whichever is less.</p> <p>Find out more: https://www.canada.ca/en/services/benefits/ei/caregiving/apply.html</p>	

I've been laid off.	Yes	No
<p>Did you pay into Employment Insurance and did you work about 700 hours* in the last 52 weeks?</p>	<p>You could apply for EI Regular Benefits, see below</p> <p>IF YOU HAVE ALREADY APPLIED FOR EI REGULAR BENEFITS BUT ARE NOT YET RECEIVING BENEFITS, YOU WILL AUTOMATICALLY BE ASSESSED FOR THE CERB </p> <p>Step 1: Ask your employer for a RECORD OF EMPLOYMENT. They will either give you a paper copy or send an electronic copy directly to Service Canada.</p> <p>Step 2: Apply ASAP (even if you don't have your ROE yet)</p> <p>If you can apply online (computer or mobile phone) go to: https://www.canada.ca/en/services/benefits/privacy-notice.html</p> <p>If you can't apply online, call 1-800-O-Canada (1-800-622-6232).</p> <p>March 27: SERVICE CANADA OFFICES ARE NOW CLOSED. We are waiting to hear how the government will help people without a computer and internet.</p> <p>Important to know: You can prove your identity to the government faster online if you use online banking through your bank or credit union.</p> <p>Check the labour rules on job protection for your province or federally (if you work in banking, transportation, telecommunications or other federally regulated industries). SEE LINKS LATER IN THIS DOCUMENT</p> <p>AS OF APRIL 6, THERE WILL JUST BE ONE APPLICATION SITE FOR EI AND CERB. YOU WON'T HAVE TO PICK BETWEEN THEM.</p> <p>What you could receive (under the rules before CERB starts): Between 14 and 45 weeks of payments (directly into your bank account) worth up to 55% of your pay in your last job or \$573 per week, whichever is less. CERB will pay \$500. If you need to, you can move onto EI regular benefits when CERB runs out.</p> <p>Find out more: https://www.canada.ca/en/services/benefits/ei/ei-regular-benefit.html</p>	<p>Canada Emergency Relief Benefit</p> <p>Step 1: Get ready to apply</p> <p>If you can apply online (computer or mobile phone) go to and make sure you have a MyAccount with the Canada Revenue Agency: https://www.canada.ca/en/revenue-agency/services/e-services/e-services-individuals/account-individuals.html</p> <p>If you can't apply online, there will be a dedicated 1-800 number you can call. Keep listening to the news or, in early April, call 1-800-O-Canada (1-800-622-6232).</p> <p>March 27: SERVICE CANADA OFFICES ARE NOW CLOSED. We are waiting to hear how the government will help people without a computer and internet.</p> <p>Important to know: To make applications faster, CRA is asking people to apply on different weekdays based on the month of their birthday.</p> <p>By law, you are eligible if you had at least \$5,000 in income from work (employment or self-employment), EI maternity or parental benefits or Quebec's parental benefits program QPIP in the last year; AND you have had no income from employment, self-employment, any EI benefit or QPIP for at least 14 days in a row.</p> <p>You can prove your identity to the government faster online if you use online banking through your bank or credit union.</p> <p>Check the labour rules on job protection for your province or federally (if you work in banking, transportation, telecommunications or other federally regulated industries). SEE LINKS LATER IN THIS DOCUMENT</p> <p>What you could receive: Lump sum of \$2,000 for every 4 weeks that you are eligible, to a maximum of 16 weeks between March 15 (retroactive) and October 3, 2020</p> <p>Find out more: https://www.canada.ca/en/services/benefits/ei/cerb-application.html</p>

*The exact hours depends on where you live. If you have access to a computer or mobile phone, use this search tool to find out the rules where you live:
https://srv129.services.gc.ca/ei_regions/eng/postalcode_search.aspx

I am at home because my kids cannot go to school or daycare. I need money to make ends meet.

<p>In May, the federal government will automatically pay a lump sum top-up to your Canada Child Benefit (CCB).*</p> <p>Step 1: Check your bank account to make sure that you're getting CCB. If yes – you're all set. You'll be getting an extra payment with your CCB in May. If no - Did you file a tax return for 2018?</p> <p>Yes I did - If you have a computer or a mobile phone, you can also check to see if you are getting the benefit or apply to get the benefit here: https://www.canada.ca/en/revenue-agency/services/e-services/e-services-individuals/account-individuals.html</p> <p>No I didn't – Step 2: You (and your spouse if you have one) need to file a tax return ASAP and then apply unless CRA already knows you have kids.</p> <p>If you can file a return by yourself using a computer, look for free software certified by the Canada Revenue Agency: https://www.canada.ca/en/revenue-agency/services/e-services/e-services-individuals/netfile-overview/certified-software-netfile-program.html</p> <p>Have you ever received child benefits before and does CRA know you have kids? If not, after you file your return, if you still have computer or mobile access, apply for the CCB online at: https://www.canada.ca/en/revenue-agency/services/e-services/e-services-individuals/account-individuals.html</p> <p>If you need help to file your taxes, the agencies that do free income tax clinics are working to find ways to help without breaking public health orders on COVID-19. You can try contacting a clinic near you by searching online at: https://www.canada.ca/en/revenue-agency/services/tax/individuals/community-volunteer-income-tax-program.html or call 1-800-O-Canada (1-800-622-6232)</p> <p>March 27: SERVICE CANADA OFFICES ARE NOW CLOSED. We are waiting to hear how the government will help people without a computer and internet.</p> <p>Important to know: You can prove your identity faster online for tax-filing and applications for the CCB if you use online banking through your bank or credit union.</p> <p>What you could receive: Up to \$550 per month per child plus provincial amounts.*</p> <p>Find out more: https://www.canada.ca/en/services/benefits/ei/caregiving/apply.html</p>	<p>Canada Emergency Response Benefit</p> <p>Step 1: Get ready to apply If you can apply online (computer or mobile phone) go to and make sure you have a MyAccount with the Canada Revenue Agency: https://www.canada.ca/en/revenue-agency/services/e-services/e-services-individuals/account-individuals.html</p> <p>If you can't apply online, there will be a dedicated 1-800 number you can call. Keep listening to the news or, in early April, call 1-800-O-Canada (1-800-622-6232).</p> <p>March 27: SERVICE CANADA OFFICES ARE NOW CLOSED. We are waiting to hear how the government will help people without a computer and internet.</p> <p>Important to know: To make applications faster, CRA is asking people to apply on <u>different weekdays</u> based on the month of their birthday.</p> <p>By <u>law</u>, you are eligible if you had at least \$5,000 in income from work (employment or self-employment), EI maternity or parental benefits or Quebec's parental benefits program QPIP in the last year; AND you have had no income from employment, self-employment, any EI benefit or QPIP for at least 14 days in a row.</p> <p>You can prove your identity faster online if you use online banking through your bank or credit union.</p> <p>Check the labour rules on job protection for your province or federally (if you work in banking, transportation, telecommunications or other federally regulated industries). SEE LINKS LATER IN THIS DOCUMENT</p> <p>If you have an employer, you can ask them if they offer paid family leave, or will use the new federal wage subsidy to keep you on the payroll while you work different hours or work from home. Your employer can find out about that subsidy here: https://www.canada.ca/en/departement-finance/news/2020/03/canadas-covid-19-economic-response-plan-support-for-canadians-and-businesses.html</p> <p>What you could receive: Lump sum of \$2,000 for every 4 weeks that you are eligible, to a maximum of 16 weeks between March 15 (retroactive) and October 3, 2020</p> <p>Find out more: https://www.canada.ca/en/services/benefits/ei/cefb-application.html</p>
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*The exact amount depends on which province or territory you live in and how many children you have. If you have access to a computer or mobile phone, use this online calculator to find out the amount for your family: <https://www.canada.ca/en/revenue-agency/services/child-family-benefits/child-family-benefits-calculator.html>

<p>My employer can't pay me but I haven't been laid off Wage Subsidy for Employers</p> <p>Ask your employer if they have looked at the temporary federal Canada Emergency Wage Subsidy. More information applications is coming soon:</p> <p>What we know now is:</p> <ul style="list-style-type: none"> • Employers will get a subsidy of up to 75% if they continue to pay their employees, including new employees. • The subsidy for an employee can't be more than \$847 per week. • The subsidy will cover up to 12 weeks between March 15 and June 6, 2020. • Employers have to have had a 30% decline in revenues because of the pandemic. The number of employees is not part of the eligibility. • Eligible employers are private corporations, non-profits and charities. • Employers will apply through the Canada Revenue Agency My Business Account portal. • Employers cannot get the Wage Subsidy for workers who are getting the CERB 	<p>Canada Emergency Response Benefit</p> <p>Step 1: Get ready to apply</p> <p>if you can apply online (computer or mobile phone) go to and make sure you have a MyAccount with the Canada Revenue Agency:</p> <p>https://www.canada.ca/en/revenue-agency/services/e-services/e-services-individuals/account-individuals.html</p> <p>if you can't apply online, there will be a dedicated 1-800 number you can call. Keep listening to the news or, in early April, call 1-800-O-Canada (1-800-622-6232).</p> <p>March 27: SERVICE CANADA OFFICES ARE NOW CLOSED. We are waiting to hear how the government will help people without a computer and internet.</p> <p>Important to know: To make applications faster, CRA is asking people to apply on different weekdays based on the month of their birthday.</p> <p>By law, you are eligible if you had at least \$5,000 in income from work (employment or self-employment), EI maternity or parental benefits or Quebec's parental benefits program QPIP in the last year; AND you have had no income from employment, self-employment, any EI benefit or QPIP for at least 14 days in a row.</p> <p>You can prove your identity to the government faster online if you use online banking through your bank or credit union.</p> <p>Check the labour rules on job protection for your province or federally (if you work in banking, transportation, telecommunications or other federally regulated industries). SEE LINKS LATER IN THIS DOCUMENT</p> <p>What you could receive: Lump sum of \$2,000 for every 4 weeks that you are eligible, to a maximum of 16 weeks between March 15 (retroactive) and October 3, 2020</p> <p>Find out more: https://www.canada.ca/en/services/benefits/ei/cewb-application.html</p>
<p>Find out more: https://www.canada.ca/en/department-finance/economic-response-plan.html</p>	

I'm not sure that my employer is following the rules.

Do you work in any of the following? :

- A bank
- Air transportation including airlines and airports
- Telephone, cable or tv services
- Radio or TV
- Marine shipping or ports
- Rail or road transportation across provincial borders
- Other federally-regulated work:
<https://www.canada.ca/en/employment-social-development/programs/employment-equity/regulated-industries/apply-labour-standards.html>

If yes, you are likely covered by the federal labour code.

You can find out more about your rights here:

<https://www.canada.ca/en/employment-social-development/services/labour-standards/reports.html>

If you have more questions, call 1-800-O-Canada (1-800-622-6232)

If you work for another kind of employer, you should be covered by provincial or territorial rules. Check the links or call the toll-free numbers below for where you live:

Alberta: <https://www.alberta.ca/employment-standards.aspx> Phone: 1-877-427-3731

B.C.: <https://www2.gov.bc.ca/gov/content/employment-business/employment-standards-advice/employment-standards> Phone: 1-833-236-3700

Manitoba: <https://www.gov.mb.ca/labour/standards/index.html> Phone: 1-800-821-4307

New Brunswick: https://www2.gnb.ca/content/gnb/en/departments/post-secondary_education_training_and_labour/People/content/EmploymentStandards.html Phone: 1-888-452-2687

Newfoundland and Labrador: <https://www.gov.nl.ca/aesl/labour/> Phone: 1-877-563-1063

N.W.T.: <https://www.ece.gov.nt.ca/en/services/employment-standards> Phone: 1(888) 700-5707

Nova Scotia: <https://novascotia.ca/lae/employmentrights/> Phone: 1-888-315-0110

Nunavut: <http://nu-lsco.ca/> Phone: 1-877-806-8402

Ontario: <https://www.ontario.ca/page/ministry-labour-training-skills-development> Phone: 1-800-531-5551

P.E.I.: <https://www.princeedwardisland.ca/en> Phone: 1-800-333-4362

Québec: <https://www.cnt.gouv.qc.ca/en/accueil/index.html> Phone: 1 844 838-0808

Saskatchewan: <https://www.saskatchewan.ca/business/employment-standards> Phone: (306) 787-2438 **NOT TOLL-FREE

Yukon: <http://www.community.gov.yk.ca/es.html> Phone: 1-800-661-0408 local 5944

I'm self-employed. What income benefits can I get ?

<p>Do you pay yourself a salary with payroll deductions including EI premiums?</p>	<p>Yes: It sounds like you may be eligible for EI Sickness benefits. See the information above. No: You could apply for the Canada Emergency Response Benefit. See the information above. AS OF APRIL 6, THERE WILL JUST BE ONE APPLICATION SITE FOR EI AND CERB. YOU WON'T HAVE TO PICK BETWEEN THEM.</p> <p>Good to know: Self-employed workers can opt-in to Employment Insurance special benefits including Sickness benefits. But you have to pay-in for 12 months before collecting benefits. If you have a computer, you can learn more about how to apply to be covered by the EI special benefits here: https://www.canada.ca/en/services/benefits/ei/ei-self-employed-workers.html</p> <p>Yes: Make sure you are receiving any Canada Child Benefit and GST Credit that you are entitled to. These are going to be topped up soon. See the information above.</p> <p>No: Depending on your income, you might still qualify for the GST Credit or the Canada Workers' Benefit. If you have a computer, you can check online here: https://www.canada.ca/en/revenue-agency/services/child-family-benefits.html</p>
<p>Do you have children?</p>	

I'm a college or university student and I was counting on my summer job to pay tuition in the fall. What do I do?

<p>Did you work for pay (including self-employment or gig-work) in 2019 or in the last 12 months? Did you make \$5K in that work (including self-employment) or more in 2019 or in the last 12 months? Since March 15, have you stopped working for 14 days in a row?</p>	<p style="text-align: center;">Yes</p> <p style="text-align: center;">Yes</p> <p style="text-align: center;">Yes</p> <p>You might be eligible for the Canada Emergency Relief Benefit. See the information above.</p>	<p style="text-align: center;">Yes</p> <p style="text-align: center;">No</p> <p style="text-align: center;">No, I was only planning to start work in the summer</p> <p>It sounds like you've had other resources to help you cover your essential costs like shelter, food and more. Are those resources (help from parents, education savings, student loans) still available to you? Right now, most governments are trying to help people in emergencies who have lost their regular income to support themselves and their families.</p> <p>Have you considered applying for student financial assistance to help you with the costs of your education? You might be able to get grants (you don't pay back at all) and low-cost loans (you don't pay back until you finish school) from the Government of Canada or your province/territory. You can get more information here: https://www.canada.ca/en/services/benefits/education/student-aid/grants-loans.html</p> <p>Have you contacted the student financial office of your college or university to ask what they are doing to help students who are worried about how to pay tuition and other fees? Look for the email address online because it is unlikely anyone is in the campus office right now. You can also contact the student association of your university or college and ask for their help in getting answers.</p>
		<p>No, but I was planning to start working this summer.</p>

<p>I'm having trouble keeping up with my rent. Is there help for me?</p>	<p>The provincial government has put a moratorium on evictions for renters in apartments run by B.C. Housing and says they are working to make this happen for renters in affordable and subsidized housing.</p> <p>A new temporary rent supplement of \$500 will soon be available for low and moderate income renters. The money will be paid directly to landlords. Applications will be available through the BC Ministry of Housing: https://www.bchousing.org/COVID-19</p> <p>This is the general information number for BC Housing: 1-866-465-6873</p> <p>You might be able to get a very low-cost loan to cover your rent from a rent bank in:</p> <ul style="list-style-type: none"> • Abbotsford, Mission, Chilliwack, Hope, Agassiz, Harrison: (604) 850-6639 • Richmond: (604) 279-7077 • Kamloops, Ashcroft, Barriere, Cache Creek, Chase, Clearwater, Secwepemc First Nations, North Okanagan and Columbia-Shuswap Regional Districts : (250) 374-2119 • Surrey, White Rock, Delta: (604) 596-2311 • New Westminster: (604) 526-2522 • Sunshine Coast:(604) 885-5881, ext. 243 • Vancouver: (604) 566-9685 • Prince George: (250) 562 6325 • North Vancouver: (604) 983-9488 ext. 316 <p>Make sure you are getting the benefits (see above) that you are eligible for.</p> <p>BC Hydro has help if you are having trouble paying your bill: https://www.bchydro.com/news/press_centre/news_releases/2020/bill-relief-covid-19.html</p> <p>The BC Emergency Benefit for Workers will pay a one-time \$1,000 payment in May for people in BC getting EI or the CERB. Applications will open soon. https://www2.gov.bc.ca/gov/content/employment/business/covid-19-financial-supports/#BCERB</p> <p>BC has a toll-free number to connect you to the help you need: 1-888-268-4319</p>
<p>Alberta</p>	<p>The provincial government has created a one-time emergency payment for emergency isolation support for workers until the federal benefits (see above) are running. More information on how to apply will be coming soon.</p> <p>You can have up to 90 days to pay your bills for electricity and natural gas without being cut-off.</p> <p>The province has programs to help low-income renters, but it was under review before the current health emergency. It isn't clear whether new applications are being accepted but you can call: 780-422-0122. If you have a computer, you can find out more here: https://www.alberta.ca/affordable-housing-programs.aspx</p> <p>In Calgary, Momentum has offered micro-loans to renters to help them stay housed: 403.272.9323</p> <p>This is the number for Alberta's information service for renters and landlords: 1-877-427-4088</p> <p>Make sure you are getting the benefits (see above) that you are eligible for.</p>

Saskatchewan	<p>This is the number for Saskatchewan's Office of Residential Tenancies that handles tenants' rights: (888) 215-2222</p> <p>Saskatchewan has introduced a temporary benefit of up to \$900 to help workers without pay until the federal CERB (see above) is available. Find out more here: https://www.saskatchewan.ca/government/health-care-administration-and-provider-resources/treatment-procedures-and-guidelines/emerging-public-health-issues/2019-novel-coronavirus/covid-19-information-for-businesses-and-workers/support-for-workers/self-isolation-support-program</p> <p>Make sure you are getting the benefits (see above) that you are eligible for.</p> <p>You might be eligible for the provincial Rent Assist Program. Find out more here: https://www.gov.mb.ca/fs/ia/ia/non_rentassist_facts.html or call 1-877-587-6224</p>
Manitoba	<p>The province has postponed eviction hearings and has <u>suspended</u> rent increases during the crisis.</p> <p>You may be able to get help with utility bills through the Neighbours Helping Neighbours program: Phone: 204-949-2106.</p> <p>This is the number for Manitoba's Residential Tenancies Branch that handles tenants' rights: 1-800-782-8403</p> <p>Make sure you are getting the benefits (see above) that you are eligible for.</p>
Ontario	<p>The province has <u>suspended</u> evictions (approving new ones or enforcing evictions) in the current health emergency.</p> <p>This is the number for the Ontario Landlord Tenant Board that handles tenants' rights: 1-888-332-3234</p> <p>In some communities, you may be able to get a low-cost loan to help cover your rent:</p> <ul style="list-style-type: none"> • London: (519) 964-3663 ext. 300 • Toronto: 416-924-2543 • see also: https://www.champainhealthline.ca/listServices.aspx?id=10723 <p>Make sure you are getting the benefits (see above) that you are eligible for.</p>
Quebec	<p>The province has <u>suspended</u> eviction orders in the current health emergency.</p> <p>This is the number for the Régie du logement that handles tenants' rights: in most of the province: 1 800 683-2245 in Montreal 514 873-2245</p> <p>The province is starting a <u>Temporary Aid for Workers Program</u> a one-time payment to help workers until the federal benefits (see above) are running. You can apply <u>online</u> or by calling 1-800-863-6582</p> <p>For questions about financial assistance, call: 1-877-644-4545</p> <p>Make sure you are getting the benefits (see above) that you are eligible for.</p>

<p>New Brunswick</p>	<p>The province has put a moratorium on evictions if you fall behind on rent.</p> <p>This is the number for the Residential Tenancies Tribunal that handles tenants' rights: 1-888-762-8600</p> <p>You might be eligible for the Rent Supplement Assistance Program. Find out more here: https://www2.gnb.ca/content/gnb/en/services/services_renderer.8655.Rent_Supplement_Assistance_Program.html#serviceDescription</p> <p>Or call :</p> <table border="0"> <tr> <td>Chaleur</td> <td>1-866-441-4341</td> <td>Acadian Peninsula</td> <td>1-866-441-4149</td> </tr> <tr> <td>Restigouche</td> <td>1-866-441-4245</td> <td>Miramichi</td> <td>1-866-441-4246</td> </tr> <tr> <td>Edmundston</td> <td>1-866-441-4249</td> <td>Moncton</td> <td>1-866-426-5191</td> </tr> <tr> <td>Fredericton</td> <td>1-866-444-8838</td> <td>Saint John</td> <td>1-866-441-4340</td> </tr> </table> <p>Make sure you are getting the benefits (see above) that you are eligible for.</p>	Chaleur	1-866-441-4341	Acadian Peninsula	1-866-441-4149	Restigouche	1-866-441-4245	Miramichi	1-866-441-4246	Edmundston	1-866-441-4249	Moncton	1-866-426-5191	Fredericton	1-866-444-8838	Saint John	1-866-441-4340
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Fredericton	1-866-444-8838	Saint John	1-866-441-4340														
<p>Nova Scotia</p>	<p>The province has issued a ban on evictions if you fall behind on rent.</p> <p>The province is topping-up payments to people getting income assistance from the Department of Community Services. This is automatic. People do not need to apply for the top-up.</p> <p>This is a link to information on tenants' rights in the province: https://beta.novascotia.ca/documents/residential-tenancy-guides</p> <p>This is the number for the Residential Tenancies program that handles tenants' rights: 1-800-670-4357</p> <p>Make sure you are getting the benefits (see above) that you are eligible for.</p>																
<p>PEI</p>	<p>If you've been laid off, your employer can help you get a pre-paid gift card of \$100 for Sobseys. https://www.princeedwardisland.ca/en/service/employee-gift-card-program</p> <p>The province has started a Temporary Rental Assistance Benefit. You can call: 1-877-368-5770 to find out more.</p> <p>The Community Legal Information Association of PEI is available to help with rental housing questions and problems. 1-800-240-9798.</p> <p>The Island Regulatory and Appeals Commission handles tenants rights. They have said all eviction hearings are postponed until April 6. Their offices are closed but you can call 902-892-3501 if you have questions about your rights as a renter.</p> <p>Make sure you are getting the benefits (see above) that you are eligible for.</p>																
<p>Newfoundland and Labrador</p>	<p>This is the toll-free number for all provincial government services 1-833-771-0696.</p> <p>Service NL handle tenants' rights.</p> <p>The provincial legislature was sitting to pass a bill to prevent evictions due to COVID-19.</p> <p>Make sure you are getting the benefits (see above) that you are eligible for.</p>																

Updated April 1, 2020. No April Fools. Compiled by Jennifer Robson, Associate Professor of Political Management, Carleton University using public information. Any errors or omissions are unintended.

Yukon	<p>The territorial government is responsible for tenants' rights.</p> <p>You can reach the government at 1-800-661-0408</p> <p>Make sure you are getting the benefits (see above) that you are eligible for.</p>
North West Territories	<p>The territorial Rental Office has suspended evictions hearings. If you have a question about tenants' rights, you can contact them at: 1-800-661-0760</p> <p>Make sure you are getting the benefits (see above) that you are eligible for.</p>
Nunavut	<p>The Nunavut Residential Tenancies Office is responsible for tenants' rights. You can reach them at 1(877)279-2331</p> <p>Make sure you are getting the benefits (see above) that you are eligible for.</p>

Updated April 1, 2020. No April Fools. Compiled by Jennifer Robson, Associate Professor of Political Management, Carleton University using public information. Any errors or omissions are unintended.

Coming soon.; Supports for seniors.

COVID-19 : Critical Care and Acute Care Hospitalization Modelling

March 27, 2020
Technical briefing



BRITISH
COLUMBIA

Focus of Presentation

- Starts with an assessment of growth of covid-19 cases in B.C. compared with growth rates in two other jurisdictions: Hubei and Northern Italy (cases and hospitalizations). What does this tell us?
- Applies these scenarios to the B.C. population and assesses critical and non-critical hospitalization requirements based on three scenarios against B.C.'s critical care and hospital capacity.
 - ▶ Hubei-type epidemic (based on daily newly reported cases).
 - ▶ Northern Italy-type epidemic – Case based (based on daily newly reported cases; updated to most readily available data).
 - ▶ Northern Italy-type epidemic – Hospital admission based (based on reported COVID-19 hospitalization data from Italy).
- Provides a range of modelling scenarios for the purpose of estimating and then planning for critical care needs and non-critical acute care needs for managing COVID-19 cases in B.C.

Who did this work?

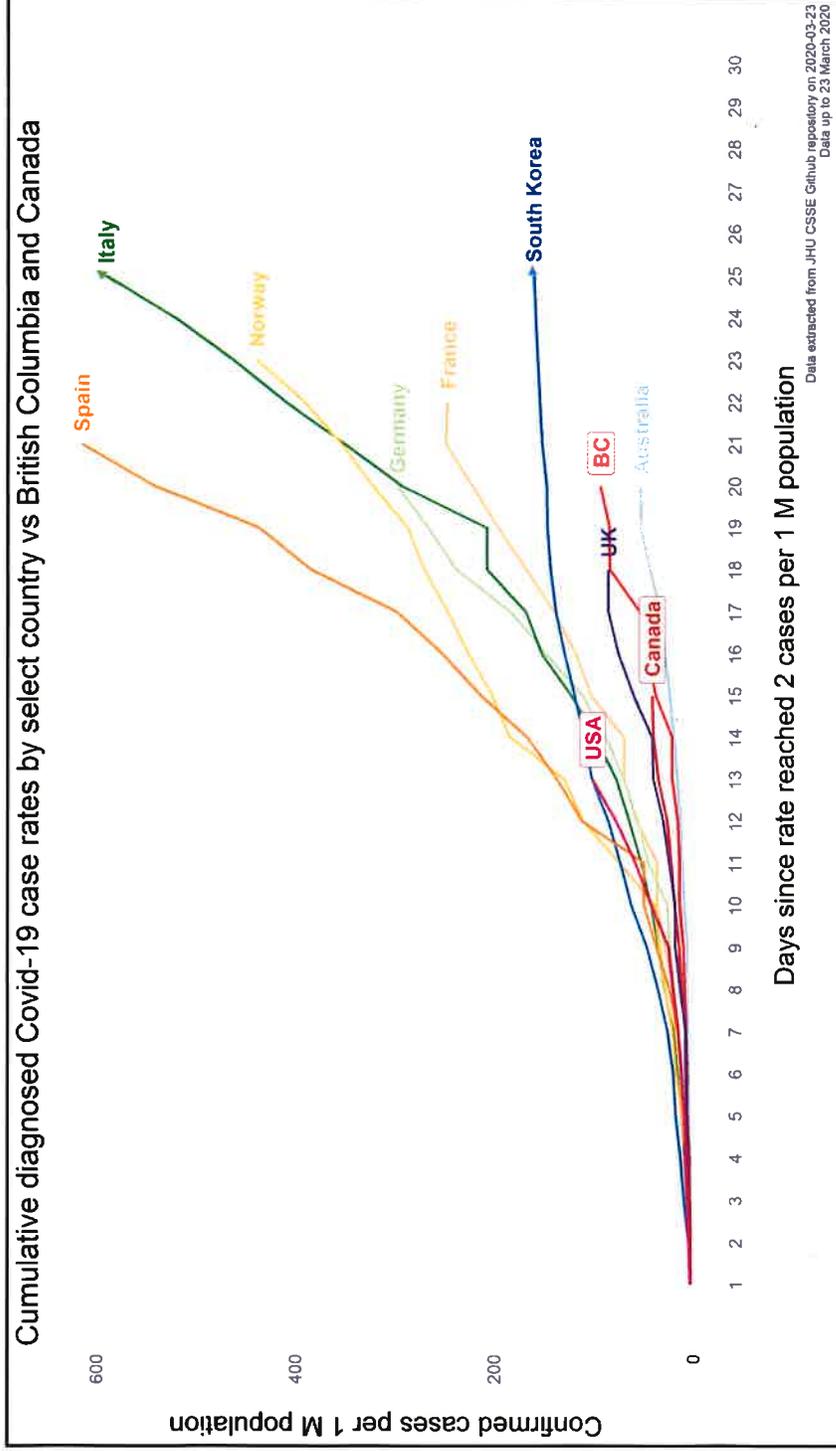
- A Provincial Critical Care Working Group - a provincewide group of over 20 medical directors, executive leads and clinical specialists responsible for ICUs and high acuity units.
- An Epidemic Modelling team from BCCDC.
- An Operational Capacity Modelling team from the PHSA.
- Additional clinical advice and oversight provided by the Provincial Clinical Policy leadership at the PHSA.

What do we know?

What we know about other populations around the globe? And how does this compare to what is happening in B.C.?

- The BCCDC continues to track and model the global, Canada and B.C. case rates on an ongoing basis.
- B.C.'s rate of growth is being positively impacted by the public health measures adopted over the past few weeks.

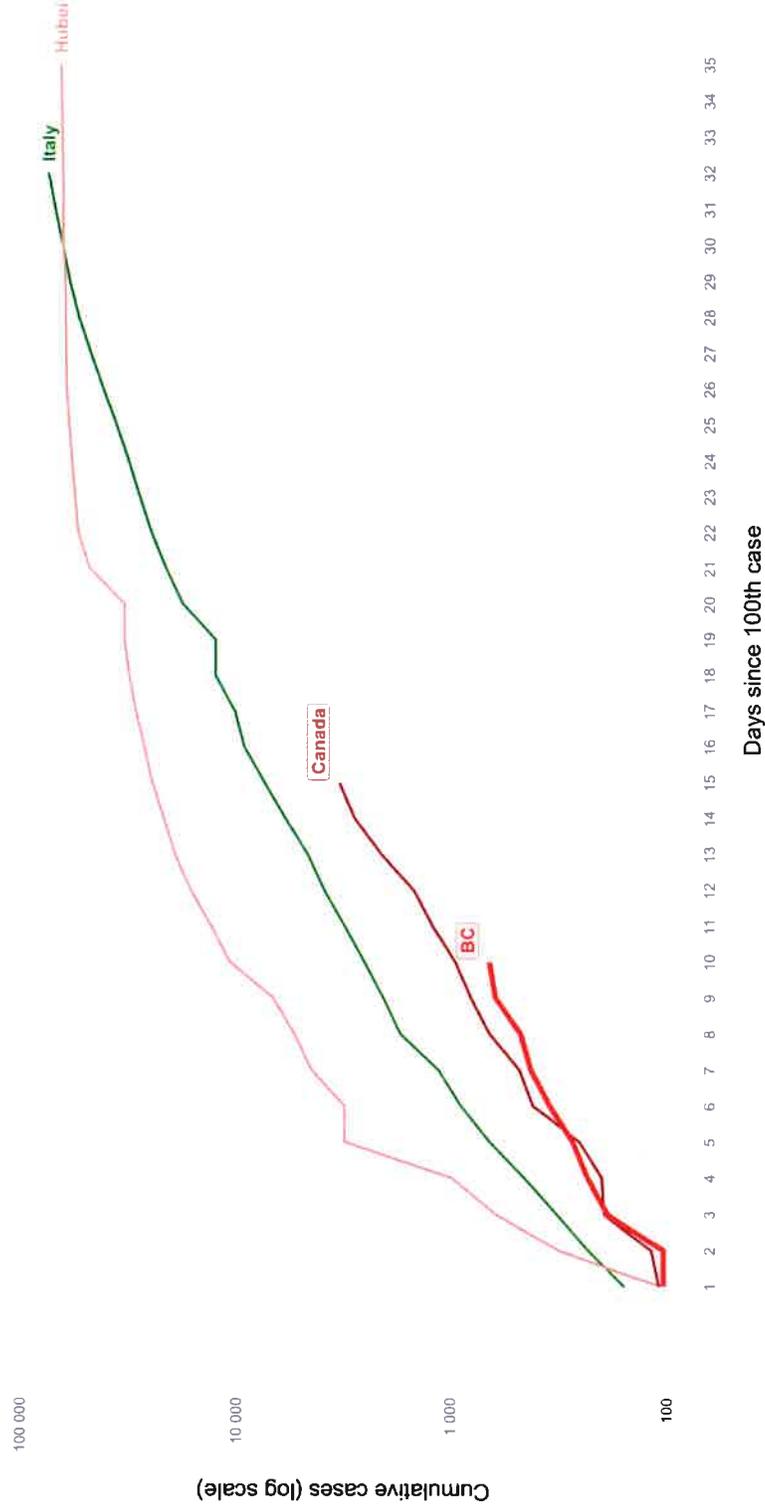
COVID-19 Case Rate Comparison



Note: As per March 23, 2020. This represents cumulative/total cases; not new/incident cases per day.

COVID-19 Case Rate Comparison

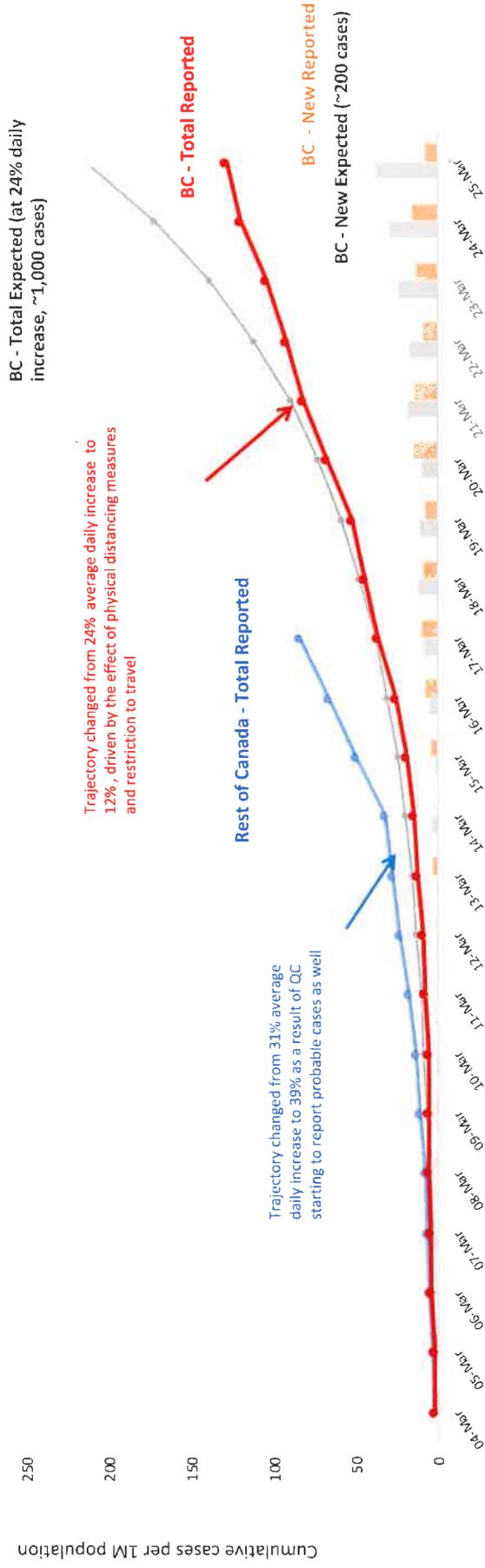
Cumulative diagnosed Covid-19 cases by select country vs British Columbia and Canada



Data extracted from JHU CSSE Github repository on 2020-03-26
Officially reported numbers used for BC Mar 21 and 25

COVID-19 Cases in B.C.

Diagnosed COVID-19 cases, 25 March 2020

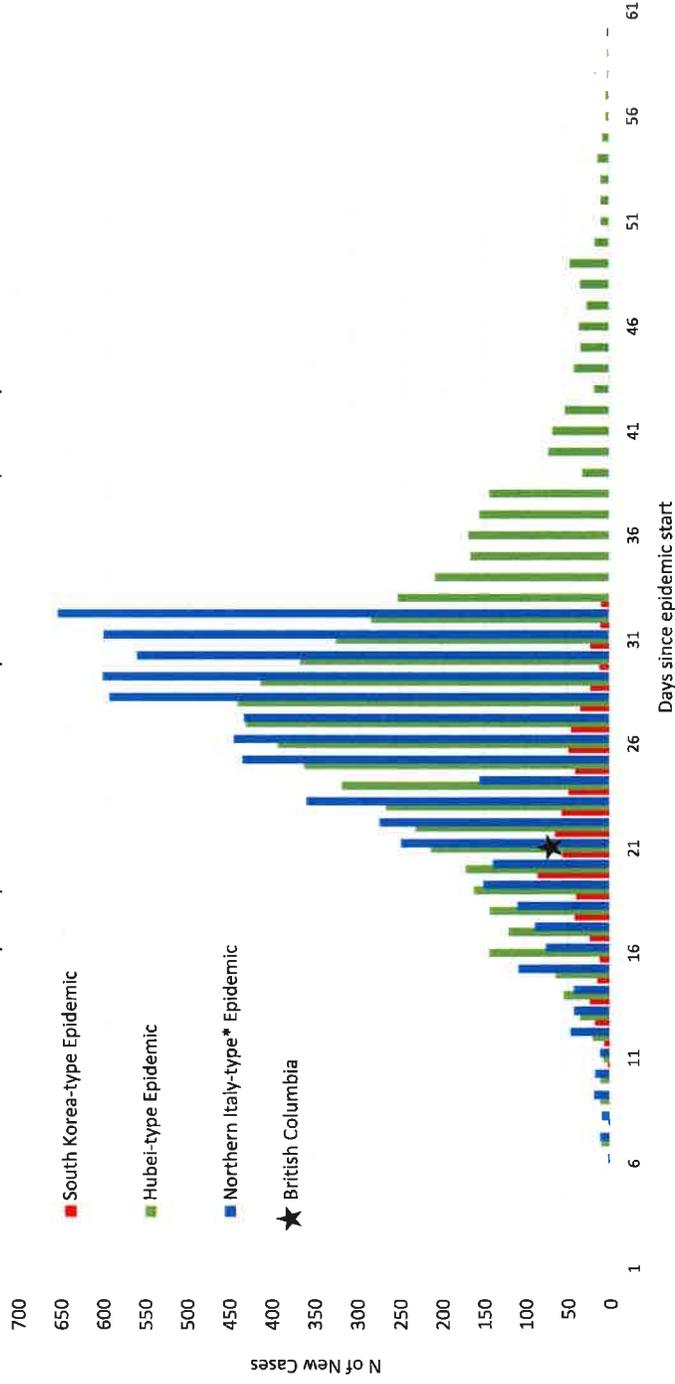


Date (BC) / Days since 2 cases per 1M population (Rest of Canada)

Rates on 25 March: Total reported = 130 cases per 1M population; Expected = 215.

Reference Epidemic Scenarios and B.C.

Estimated Number of New COVID-19 Cases
on Day of Epidemic in BC - Extrapolation from Empirical Epidemic Data



Note: Based on March 22, 2020 data available. Italian epidemic in progress has not reached its peak.

B.C.'s Capacity to Meet Demand

First, focus on current capacity with respect to critical care spaces/capacity and current capacity with respect to ventilators for critically ill patients.

- Health authorities identified 17 “primary COVID” hospital care sites but also planning to use as needed “all hospital sites” to meet demand.
- Assuming that all children requiring ICU (expected to be a very low number) would be cared for at BC Children’s Hospital.
- Assumes that a phased approach would be used starting with using intensive care units and high acuity units then use auxiliary ventilator beds.

B.C.'s Capacity to Meet Demand

Second, focus on current hospital bed capacity for less acute patients requiring hospital care.

- Identify hospital bed capacity available to meet Covid-19 demand.
- Plan for ability to add more bed capacity off-site from hospitals for less acute medical and surgical inpatients to open up additional capacity for Covid-19 patients in hospitals with ready access to critical care.

B.C.'s Critical Care Capacity

Total Possible Critical Care Beds - Primary COVID Sites

HA	Vent Capable			Other Vent Capable		Total Vent Capable	Total Vent Capable	Non-Vent Capable	
	ICU	HAU	Total	Phase 2 ¹	Phase 3 ²			ICU	HAU
IH	55	19	74	33	44	151			
FH	52	42	94	26	43	163			
VCH/PHC	63	26	89	75	26	190	6		6
VIHA	20	19	39	48	59	146			
NH	10	7	17	0	10	27			
PHSA ³	28		28	0	0	28			
Total	228	113	341	182	182	705	6		6

Notes:

1. Other vent capable - Phase 2 represents capacity in CSICU, CCU and PARR.
2. Other vent capable - Phase 3 represents capacity in OR and other strategies (e.g., doubling up).
3. Assumes paediatric cases could be cohorted at BCCH.

* Last updated by Provincial Critical Care Working Group on March 23, 2020.

B.C.'s Critical Care Capacity

Total Possible Critical Care Beds - All Sites

HA	Vent Capable			Other Vent Capable			Total Vent Capable	Total Vent Capable		
	ICU	HAU	Total	Phase 2 ¹	Phase 3 ²	Phase 3 ²		ICU	HAU	Total
IH	55	19	74	33	51	51	158	6	6	6
FH	89	42	131	26	43	43	200			
VCH/PHC	63	26	89	75	26	26	190	6		6
VIHA	54		54	111	116	116	281			
NH	19	13	32	0	25	25	57	3	3	3
PHSA ³	28		28	0	0	0	28			
Total	308	100	408	245	261	261	914	6	9	15

Notes:

1. Other vent capable - Phase 2 represents capacity in CSICU, CCU and PARR.
2. Other vent capable - Phase 3 represents capacity in OR and other strategies (e.g., doubling up).
3. Assumes paediatric cases could be cohorted at BCCH.

* Last updated by Provincial Critical Care Working Group on March 23, 2020.

B.C.'s Ventilator Capacity

Inventory of Adult Mechanical Critical Care Ventilators by Health Authority

Data Source: HEMBC (March 5, 2020); Provincial Ventilator and ECMO Inventory For the COVID-19 Surge Capacity Working Group

HA	Current Inventory of Critical Care Vents		
	Adult critical care vents	Less Small Hospital Vents (assume they stay in place for Non-COVID 19 use)	Remaining Vent Inventory at Large Hospitals
IH	77	25	52
VIHA	84	27	57
NH	16	7	9
VCH/PHC	150	25	125
FH	130	25	105
Total for adults:	457	109	348

Important to note:

- This is using adult critical care ventilator units and not spaces capable of providing ventilator care and this does not include transport, neonatal or other non-critical care ventilators. When all available ventilators are included, B.C. has more than 1200.
- An additional 120 ventilators have been ordered since this inventory was completed on March 5, 2020. As of March 24, 15 additional adult critical vents have arrived, with an additional 29 expected early next week. Also, additional critical care ventilators have been identified for loan and for refurbishment – 38 are now ready to be deployed with 19 in progress as of March 26.
- Ventilators at BC Children's include models that could be used for adults but for planning purposes are being held for children/youth.

B.C.'s Hospital Bed Capacity

In addition to critical care bed capacity, B.C. currently has acute **medical and surgical inpatient bed capacity of 5,610** (this excludes maternity, pediatrics, mental health, rehab and palliative care beds):

- ▶ Fraser Health – **1,447**
- ▶ Interior Health – **1,007**
- ▶ Island Health – **1,424**
- ▶ Northern Health – **412**
- ▶ VCH/PHC – **1,320**

What does this mean for critical care capacity?

We have used a number of “conservative” (on the high side) assumptions to model demand:

1. Provincial rate of hospitalization for COVID-19
 - ▶ 4.7% for critical care; as of March 19, 4.4% were in ICU.
 - ▶ 13.8% for hospitalization (non-critical care); as of March 19, 11% were ever hospitalized.
 - ▶ Interior Health and Island Health will have higher percentage of critical care stays due to higher percentage of elderly population.
2. Expected time from case identification to hospital arrival: 5 days (2- 7)

What does this mean for critical care capacity?

3. Expected median length of stay of hospitalized COVID-19 patients:

- ▶ Critical care: 10 days (7-10)
- ▶ Hospitalized (non-critical care): 12 days (9-15)

4. Percentage of hospitalized critical care cases ventilated: 80%

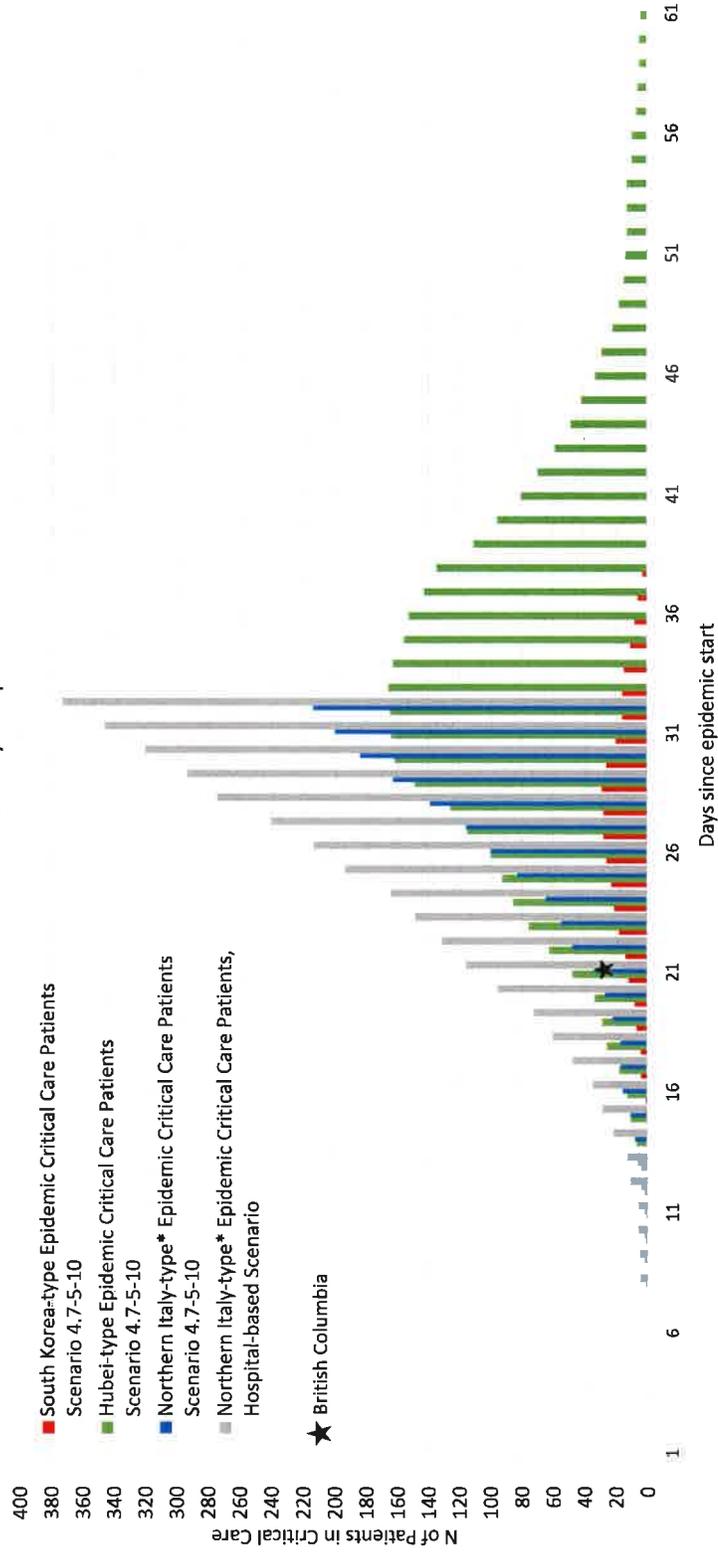
(increased from 67% based on input from provincial Critical Care Working Group – March 20, 2020)

Summary of Scenario Assumptions

Bed Type	Scenario	% COVID-19 cases requiring hospitalization	Days from case confirmation to hospital entry	Duration of stay in days
Critical Care	4.7-5-10	4.7%	5 (4-7)	10 (7-14)
Hospitalization (non-Critical Care)	13.8-5-12	13.8%	5 (4-7)	12 (9-15)

Critical Care Estimates by Day of Epidemic + Underlying Epidemic Type

Estimated Number of COVID-19 Patients in Critical Care on Day of Epidemic in BC



Scenario 4.7-5-10 assumes that 4.7% of all COVID-19 cases will be admitted to critical care. Critical care admissions will commence 5 days (range 4-7 days) after symptom onset; ALOS in Critical Care will be 10 days (range 7-14 days). Note: Italian epidemic in progress and did not reach the peak.

Estimates of ICU Capacity and Ventilator Demand vs. Current Capacity

Scenario One*:

Scenario 1. Utilizing ICU capacity from primary COVID sites only, South Korea-type Epidemic, Scenario 4.7-5-10

Health Authority	Non-COVID ICU Patients Current Average Daily Census ¹	Modelled COVID-19 Critical Care Patients at Peak ¹	Total ICU Patients at Peak	ICU Capacity ²	Capacity vs. Demand Total ICU Patients	Total Ventilated Patients at Peak ³	Adult Critical Care Vent Capacity ⁴	Capacity vs. Demand Ventilators
IHA	39	5	44	55	11	35	52	17
FHA	46	11	57	52	-5	46	105	59
VCH/PHC	55	7	62	69	7	50	125	75
VIHA	24	5	29	20	-9	23	57	34
NHA	9	3	12	10	-2	10	9	-1
BC Total⁵	173	29	202	206	4	162	348	186

* Following the March 27, 2020 Technical Briefing and media event, slides 18 and 21 were updated to reflect a consistent approach of using only primary COVID-19 sites for the purposes of planning.

Estimates of ICU Capacity and Ventilator Demand vs. Current Capacity

Scenario Two:

Scenario 2. Utilizing ICU capacity from primary COVID sites only, Hubei-type Epidemic, Scenario 4.7-5-10

Health Authority	Non-COVID ICU Patients Current Average Daily Census ¹	Modelled COVID-19 Critical Care Patients at Peak ¹	Total ICU Patients at Peak	ICU Capacity ²	Capacity vs. Demand Total ICU Patients	Total Vented Patients at Peak ³	Adult Critical Care Vent Capacity ⁴	Capacity vs. Demand Ventilators
IHA	39	28	67	55	-12	54	52	-2
FHA	46	61	107	52	-55	86	105	19
VCH/PHC	55	41	96	69	-27	77	125	48
VIHA	24	27	51	20	-31	41	57	16
NHA	9	17	26	10	-16	21	9	-12
BC Total⁵	173	166	339	206	-133	271	348	77

1. Data extracted: Feb 1st to Mar 10th, 2020 ICU data only, primary COVID sites.
2. New ICU capacity bed numbers provided by provincial Critical Care Working Group (March 23, 2020).
3. Assumes 80% patients are requiring ventilation.
4. HEMBC (March 5, 2020): Provincial Ventilator and ECMO Inventory. Represents existing ventilator capacity at Primary COVID sites only and does not include ventilators that could be moved from smaller sites or the addition of new purchased ventilators.
5. Paediatric cases will be modeled and presented separately.

Estimates of ICU Capacity and Ventilator Demand vs. Current Capacity

Scenario Three:

Scenario 3. Utilizing ICU capacity from primary COVID sites only, Northern Italy- type Epidemic (Case-based), Scenario 4.7-5-10⁶

Health Authority	Non-COVID ICU Patients Current Average Daily Census ¹	Modelled COVID-19 Critical Care Patients at Day 29 ¹	Total ICU Patients at Day 29	ICU Capacity ²	Capacity vs. Demand Total ICU Patients	Total Ventd Patients at Peak ³	Adult Critical Care Vent Capacity ⁴	Capacity vs. Demand Ventilators
IHA	39	38	77	55	-22	62	52	-10
FHA	46	82	128	52	-76	102	105	3
VCH/PHC	55	55	110	69	-41	88	125	37
VIHA	24	36	60	20	-40	48	57	9
NHA	9	23	32	10	-22	26	9	-17
BC Total⁵	173	215	388	206	-182	310	348	38

Estimates of ICU Capacity and Ventilator Demand vs. Current Capacity

* Following the March 27, 2020 Technical Briefing and media event, slides 18 and 21 were updated to reflect a consistent approach of using only primary COVID-19 sites for the purposes of planning.

Scenario Four*:

Scenario 4. Utilizing ICU capacity from primary COVID sites only¹, Northern Italy-type Epidemic (Hospital-based)⁷

Health Authority	Non-COVID ICU Patients Current Average Daily Census ²	Modelled COVID-19 Critical Care Patients at Day 29	Total ICU Patients at Day 29	ICU Capacity ³	Capacity vs. Demand Total ICU Patients	Total Ventilated Patients at Peak ⁴	Adult Critical Care Vent Capacity ⁵	Capacity vs. Demand Ventilators
IHA	39	63	102	55	-47	82	52	-30
FHA	46	137	183	52	-131	146	105	-41
VCH/PHC	55	92	147	69	-78	118	125	7
VIHA	24	60	84	20	-64	67	57	-10
NHA	9	38	47	10	-37	38	9	-29
BC Total⁶	173	374	547	206	-341	438	348	-90

1. For the purposes of consistency with Scenarios 1-3, the critical care capacity presented in this table includes ICU capacity from primary COVID sites; however, in the event of Scenario 4, **all critical capacity (not only ICU's) and all sites, as well as all available ventilators, including those newly purchased and refurbished, would be deployed.**

2. Data extracted: Feb 1st to Mar 10th, 2020 ICU data only, primary COVID sites.

3. New ICU capacity bed numbers provided by provincial Critical Care Working Group (March 23, 2020).

4. Assumes 80% patients are requiring ventilation.

5. HEMBC (March 5, 2020): Provincial Ventilator and ECMO Inventory. Represents existing ventilator capacity at Primary COVID sites only and does not include ventilators that could be moved from smaller sites or the addition of new purchased ventilators.

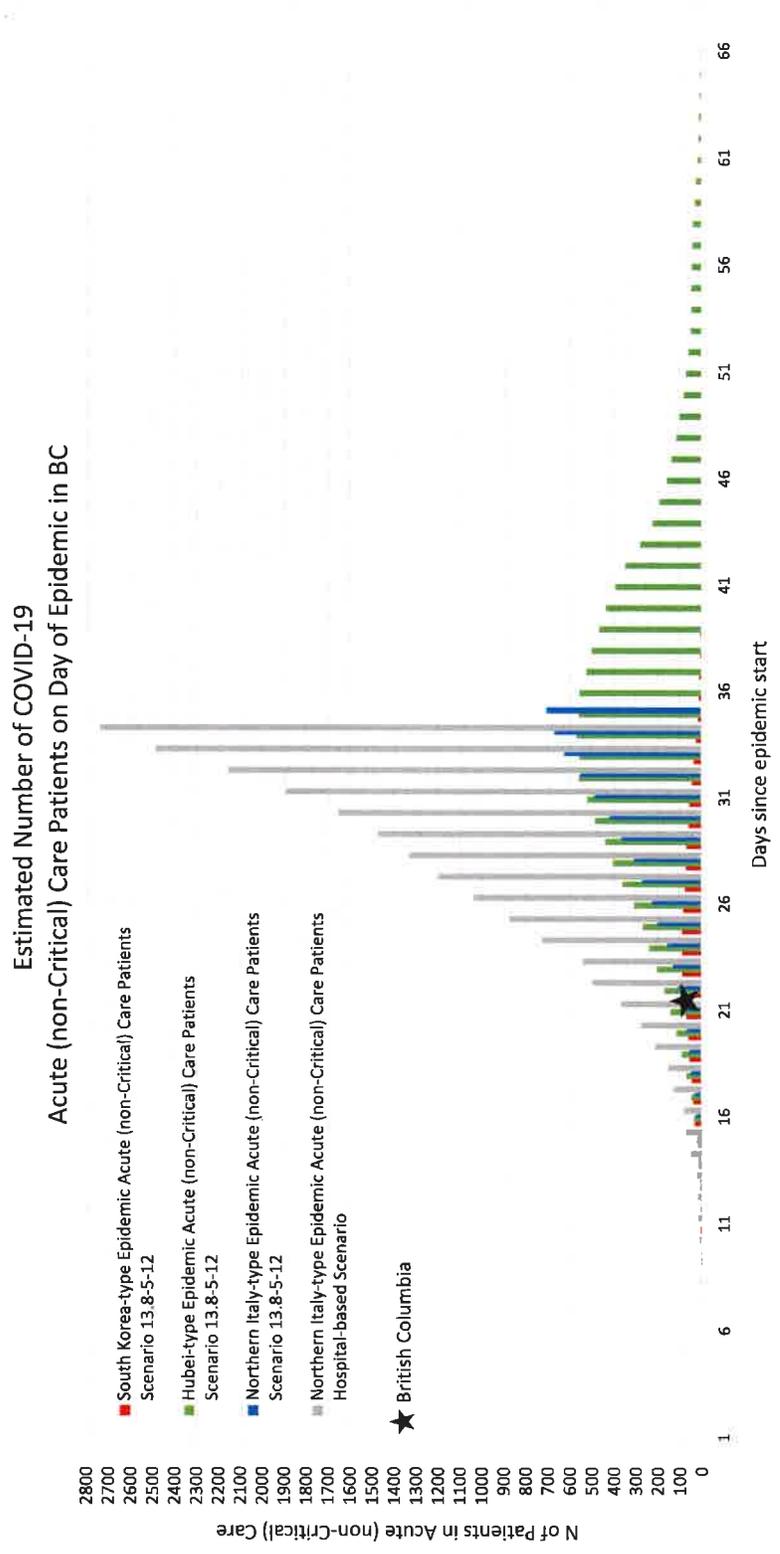
6. Paediatric cases will be modeled and presented separately.

7. Northern Italian epidemic is in progress, peak unknown.

Conclusions on ICU and Ventilator Capacity

- Using the likely scenario of below or at a Hubei epidemic level using ICU and high acuity unit bed capacity along with vent capacity, looks reasonable focused on using the 17 primary Covid-19 care sites.
- If B.C. was to move to a Northern Italy trajectory, B.C. would have to use all sites to meet bed demand and implement increased transportation of patients between sites.

Acute Care Estimates by Day of Epidemic + Underlying Epidemic Type



Scenario 13.8-5-12 assumes that 13.8% of all COVID-19 cases will be admitted to hospital (non-critical care); hospital admissions will commence 5 days (range 2-7 days) after case identification; ALOS in hospital (non-critical care) will be 12 days (range 9-15 days).

Note: Italian epidemic in progress and did not reach the peak.

Estimates of Acute Care (non-critical) Demand vs. Current Capacity

Scenario One:

Scenario 1. Utilizing Acute (non-critical) Care capacity from all sites, South Korea-type Epidemic, Scenario 13.8-5-12

Health Authority	Hospitalized (non-critical care) Current Average Daily Census ¹	Modelled COVID-19 Hospitalized (non-critical care) Patients at Peak	Total Hospitalized (non-critical care) Patients at Peak	Acute (non-critical) Care Capacity (funded) ²	Capacity vs. Demand
IHA	897	17	914	1,007	93
FHA	1,206	34	1,240	1,447	207
VCH/PHC	962	22	984	1,320	336
VIHA	1,182	15	1,197	1,424	227
NHA	395	6	401	412	11
BC Total³	4,642	90	4,732	5,610	878

Estimates of Acute Care (non-critical) Demand vs. Current Capacity

Scenario 2. Utilizing Acute (non-critical) Care capacity from all sites, Hubei-type Epidemic, Scenario 13.8-5-12

Health Authority	Hospitalized (non-critical care) Current Average Daily Census ¹	Modelled COVID-19 Hospitalized (non-critical care) Patients at Peak	Total Hospitalized (non-critical care) Patients at Peak	Acute (non-critical) Care Capacity (funded) ²	Capacity vs. Demand
IHA	897	105	1,002	1,007	5
FHA	1,206	221	1,427	1,447	20
VCH/PHC	962	128	1,090	1,320	230
VIHA	1,182	95	1,277	1,424	147
NHA	395	33	428	412	-16
BC Total³	4,642	571	5,213	5,610	397

- Census data was extracted on or after midnight of March 22, 2020 and may reflect a small percentage of COVID patients occupying inpatient non-critical care beds. As well, noted that reductions in elective admissions already underway. Other med/surg (e.g., paediatrics, palliative, maternity), Critical care and Other beds (mental health, rehab) excluded from daily census calculation. Included in the daily census is med/surg beds only.
- Inpatient (non-critical care) capacity includes funded and unfunded beds as reported by the health authorities on March 23, 2020. Unfunded beds represent an estimate of available beds as of March 23, 2020. The number of unfunded beds available may change over time and does not reflect staffing available to care for patients in these beds. Included in the capacity calculation is med/surg beds only.
- Pediatric cases will be modeled and presented separately.

Estimates of Acute Care (non-critical) Demand vs. Current Capacity

Scenario Three:

Scenario 3. Utilizing Acute (non-critical) Care capacity from all sites, Northern Italy-type Epidemic (Case-based)⁴, Scenario 13.8-5-12

Health Authority	Hospitalized (non-critical care) Current Average Daily Census ¹	Modelled COVID-19 Hospitalized (non-critical care) Patients at Day 29	Total Hospitalized (non-critical care) Patients at Day 29	Acute (non-critical) Care Capacity (funded) ²	Capacity vs. Demand
IHA	897	130	1,027	1,007	-20
FHA	1,206	273	1,479	1,447	-32
VCH/PHC	962	158	1,120	1,320	200
VIHA	1,182	117	1,299	1,424	125
NHA	395	41	436	412	-24
BC Total³	4,642	704	5,346	5,610	264

Estimates of Acute Care (non-critical) Demand vs. Current Capacity

Scenario Four:

Scenario 4. Utilizing Acute (non-critical) Care capacity from all sites, Northern Italy-type Epidemic (Hospital-based)⁴

Health Authority	Hospitalized (non-critical care) Current Average Daily Census ¹	Modelled COVID-19 Hospitalized (non-critical care) Patients at Day 29	Total Hospitalized (non-critical care) Patients at Day 29	Acute (non-critical) Care Capacity (funded) ²	Capacity vs. Demand
IHA	897	507	1,404	1,007	-397
FHA	1,206	1,065	2,271	1,447	-824
VCH/PHC	962	616	1,578	1,320	-258
VIHA	1,182	456	1,638	1,424	-214
NHA	395	160	555	412	-143
BC Total³	4,642	2,746	7,388	5,610	-1,778

1. Census data was extracted on or after midnight of March 22, 2020 and may reflect a small percentage of COVID patients occupying inpatient non-critical care beds. As well, noted that reductions in elective admissions already underway. Other med/surg (e.g., paediatrics, palliative, maternity), Critical care and Other beds (mental health, rehab) excluded from daily census calculation. Included in the daily census is med/surg beds only.

2. Inpatient (non-critical care) capacity includes funded and unfunded beds as reported by the health authorities on March 23, 2020. Unfunded beds represent an estimate of available beds as of March 23, 2020. The number of unfunded beds available may change over time and does not reflect staffing available to care for patients in these beds. Included in the capacity calculation is med/surg beds only.

3. Paediatric cases will be modeled and presented separately.

4. Northern Italian epidemic is in progress, peak unknown.

Conclusions on Inpatient Acute Care Capacity

- Using the likely scenario of below or at a Hubei epidemic level using inpatient medical and surgical beds, capacity looks good focused on using all sites.
 - ▶ This has been enabled in large part by the decision to defer scheduled surgeries, which opened up significant surge capacity across hospitals in B.C. over the past week.
- If B.C. was to move to an Northern Italy “hospitalized” trajectory, B.C. would use all sites and bed capacity off-site from hospitals for less acute medical and surgical inpatients to open up additional capacity for Covid-19 patients in hospitals with ready access to critical care.

Health Authority Response

- B.C. health authorities are using potential scenarios regarding demand/capacity to plan for a cascading response based on demand as it emerges over the coming four to six weeks.

1. Critical Care Demand Against Capacity

Summary of Additional Bed Capacity and Surplus/Deficit for Critical Care Patients, Four Scenarios

Additional Bed Capacity Required for Modelled COVID-19 Critical Care Patients at Peak*				
	South Korea-type Epidemic, Scenario 13.8-5-12	Hubel-type Epidemic, Scenario 4.7-5-10	Northern Italy-type Epidemic (Case-based), Scenario 4.7-5-10	Northern Italy-type Epidemic (Hospital-based)
Modelled COVID-19 Critical Care Patients at Peak*	29	166	215	374
Non-COVID ICU Patients	173	173	173	173
Current Average Daily Census of Primary COVID Sites ¹	202	339	388	547
Total ICU Patients at Peak*				
Potential Capacity	Number of Beds	Demand vs. Potential Capacity		
ICU Primary COVID Sites ²	206	-133	-182	-341
AND 50% HAU ²	263	-76	-125	-284
Primary COVID Sites ³	418	79	30	-129
AND 85% CCU/CSICU/PARR	666	327	278	119
AND 50% OR Primary COVID Sites				
AND 50% All Sites ICUs ³				

*Northern Italian epidemic is in progress, peak unknown.

1. Data extracted: Feb 1st to Mar 10th, 2020 ICU data only, primary COVID sites.

2. New Critical Care capacity bed numbers provided by provincial Critical Care Working Group (March 23, 2020).

3. For purposes of modelling available capacity has been estimated as 50% of HAU, 85% of CSICU, CCU, PARR (through cancellations of elective surgeries), and 50% of remaining capacity (ORs and ICU of non-Primary-COVID sites)

2. Acute Inpatient Care Demand Against Capacity

Summary of Additional Bed Capacity and Surplus/Deficit for Acute Care Patients, Four Scenarios

	Additional Bed Capacity Required for Modelled COVID-19 Acute (non-Critical) Care Patients at Peak*			
	South Korea-type Epidemic, Scenario 13.8-5-12	Hubei-type Epidemic, Scenario 13.8-5-12	Northern Italy-type Epidemic (Case-based), Scenario 13.8-5-12	Northern Italy-type Epidemic (Hospital-based)
Modelled COVID-19 Acute Care Patients at Peak*	90	571	704	2,746
Non-COVID Acute Care Patients	4,642	4,642	4,642	4,642
Total Acute Care Patients at Peak*	4,732	5,213	5,346	7,388
Potential Capacity (All Sites)	Demand vs. Potential Capacity			
Med/Surg Funded²	5,610	397	264	-1,778
AND 100% Unfunded Med/Surg	6,944	1,731	1,598	-444
AND 40% Funded Med/Surg Other³	7,444	2,231	2,098	56
AND Off Site/Community-based (Additional 500 Beds)				

*Northern Italian epidemic is in progress, peak unknown.

1. Census data was extracted on or after midnight of March 23, 2020 and may reflect a small percentage of COVID patients occupying inpatient non-critical care beds. As well, noted that reductions in elective admissions already underway. Other med/surg (e.g., paediatrics, palliative, maternity, critical care and other beds (mental health, rehab) excluded from daily census calculation. Included in the daily census is med/surg beds only.
2. Acute (non-critical care) capacity includes funded Med/Surg beds only as reported by the health authorities on March 23, 2020.
3. Acute (non-critical care) capacity includes funded and unfunded beds as reported by the health authorities on March 23, 2020. Unfunded beds represent an estimate of available beds as of March 23, 2020. The number of unfunded beds available may change over time and does not reflect staffing available to care for patients in these beds. Included in the capacity calculation is med/surg and other med/surg (e.g. pediatric, maternity, palliative) beds. Assumes some decanting from HAU to med/surg as well as non-covid management of paediatrics, maternity and palliative.
4. Additional capacity off-site or through community based services (estimated at 500 beds) will be required to provide sufficient capacity in case of a severe and rapid epidemic.

Considerations and Next Steps

- A range of scenarios are presented based on evidence from other jurisdictions and a set of grounded clinically oriented assumptions.
- As the days of the epidemic pass here in B.C., it will become more clear what curve will occur for our acute care and ICU needs. The impact of public health measures in B.C. and Canada should influence B.C. following a lower curve. Planning is going ahead based on a higher curve.
- These scenarios are being used by health authorities for planning a cascading response. It will require them and their clinical leadership to try to find a balance between meeting the needs of potential COVID-19 patients AND reducing the risk of unintended consequences on other non-Covid-19 patients needing access to acute and critical care.

- Health authorities now focused on putting in place, with their clinical and support staff, a four to six week staffing schedule based on their planning:
 - ▶ Redeployment and any required refresh training of key clinical staff to support critical care;
 - ▶ Redeployment of staff to support non-acute inpatient Covid-19 care;
 - ▶ Accessing additional staff to support both non-acute surgical and medical care (including re-registrants, trainee health-care professionals);
 - ▶ Enhancing primary and community care capacity to support and monitor Covid-19 patients in self-isolation;
 - ▶ Maintaining primary and community care to meet health needs of non-Covid-19 patients; and
 - ▶ Providing support to clinical care professionals throughout the surge.
- Health authorities are also focused on implementing measures to best use personal protective equipment based on existing at-hand and warehouse supplies.
- The province and federal government are also focused on securing additional needed PPE in the coming week and throughout the months of April and May.

COVID-19 : Critical Care and Acute Care Hospitalization Modelling

March 27, 2020
Technical briefing



BRITISH
COLUMBIA

RDCK resolution passed at the March 19, 2020 Board meeting:

Resolution 215/20

That all public meetings related to the Columbia Basin Trust Affected Areas and Community Initiatives grant programs scheduled for April 2020 be postponed indefinitely; AND FURTHER, that staff be directed to develop a scope and methodology for receiving community input on grant applications by online means, for Board consideration at the April 2020 Board meeting. Carried

The Columbia Basin Trust has graciously agreed to develop an online public engagement tool for us. They are working quickly and diligently and we hope to have an update on their progress very soon. Once we have all the information – including scope, methodology, and timelines – it will be presented to you for consideration. And while I understand that each Area is unique in its public engagement needs, it is my hope and the CBT's hope that, in this extraordinary time, a unanimous decision can be made so that we can move forward as efficiently as possible. My main goal is to ensure that the grant monies are delivered to our communities with as little delay as possible.

In the meantime, this process is effectively on hold. The distribution of full application packages are also on hold until a decision has been made regarding a process to move forward.

I appreciate your continued patience as we work through this challenging time together.

Take care,
Nancy

Acting Grants Coordinator

Regional District of Central Kootenay
Box 590, 202 Lakeside Drive, Nelson, BC V1L 5R4
Phone: (250) 352-8170 **Fax:** (250) 352-9300
Web: www.rdck.ca **Friend us on Facebook**

Representing Diverse Communities in the Kootenays

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J(1)

Mayor Clarke's Report
to April 01, 2019

- ▲ VoS Regular Meeting (March 11)
 - See E(1)

- ▲ RDCK Budget Presentation (March 12)
 - See J(1)a

- ▲ VoS Special Meeting (March 31)
 - See E(2)

**Regional District of Central Kootenay
Tax Requisition and Calculated Residential Tax Rates - Municipalities
2020, 2019, and 2018**

J(1)a

Village of New Denver	2020		2019		2018	
	Assessment	Rate/\$1,000	Assessment	Rate/\$1,000	Assessment	Rate/\$1,000
S100 GENERAL ADMINISTRATION	8,903,898	8,735	8,868,788	9,037	7,780,430	7,680
S102 GIS SERVICE	8,903,898	2,545	8,868,788	2,285	7,780,430	2,014
S103 BUILDING INSPECTION	8,903,898	6,605	8,868,788	6,690	7,780,430	6,422
B114 EDC-NEW DEN,SILVERTON,SLOCAN, H	8,903,898	772	8,868,788	797	7,780,430	783
S156 EMERGENCY COMMUNICATIONS #11	8,903,898	2,709	8,868,788	2,105	7,780,430	1,996
S161 EMERGENCY PROGRAMS - H, N DEN, SILV, SLOC	8,903,898	6,564	8,868,788	5,340	7,780,430	4,450
S178 CEMETERY-N DEN, SILV, DEF H	8,903,898	6,102	8,868,788	2,852	7,780,430	2,715
S188 REFUSE-WESTERN SUBREGION	8,903,898	14,554	8,868,788	13,881	7,780,430	13,861
S190 SEPTAGE DISPOSAL-WEST RURAL	8,903,898	-2,320	8,868,788	-3,200	7,780,430	-3,012
S203 REG PARKS-N DEN, SILV, SLOC, H	8,903,898	13,519	8,868,788	11,872	7,780,430	8,593
S208 SHG HILL - SUMMIT LAKE	8,903,898	1,910	8,868,788	1,853	7,780,430	1,740
S219 TV SOCIETY-NEW DEN SILV, DEF H	8,903,898	11,149	8,868,788	7,578	7,780,430	7,170
S229 REC COM-N DENV, SILV, DEF H	8,903,898	9,917	8,868,788	8,758	7,780,430	8,258
S239 KOOTWEST - AREA DJK, DEF A, EX CRESTON	8,903,898	20,184	8,868,788	18,014	7,780,430	16,763
Regional Requisition		103,846		88,028		78,412
Residential Rate per \$1,000 of Assessment		1.186		0.963		1.018
Difference (\$) from prior year		15,818		8,618		(230)
Percentage Change from prior year		17.97%		10.85%		-0.29%

**Regional District of Central Kootenay
Tax Requisition and Calculated Residential Tax Rates - Municipalities
2020, 2019, and 2018**

Village of Silverton	2020		2019		2018	
	Assessment	Rate/\$1,000	Assessment	Rate/\$1,000	Assessment	Rate/\$1,000
0100 GENERAL ADMINISTRATION	5,274,248	5,767	5,260,176	5,300	4,538,750	4,471
0102 GIS SERVICE	5,274,248	1,508	5,260,176	1,363	4,538,750	1,173
0103 BUILDING INSPECTION	5,274,248	3,813	5,260,176	4,104	4,538,750	3,738
0105 COMMUNITY SUSTAINABILITY	5,274,248	1,113	5,260,176	1,132	4,538,750	988
0114 EDC-NEW DEN,SILVERTON,SLOCAN, H	5,274,248	457	5,260,176	475	4,538,750	444
0168 EMERGENCY COMMUNICATIONS 911	5,274,248	1,604	5,260,176	1,255	4,538,750	1,162
0181 EMERGENCY PLANNING - H	5,274,248	3,888	5,260,176	3,185	4,538,750	2,590
0178 CEMETERY-N DEN, SILV, DEF H	5,274,248	3,614	5,260,176	1,701	4,538,750	1,581
0188 REFUSE-WESTERN SUBREGION	5,274,248	6,000	5,260,176	5,714	4,538,750	5,714
0180 SEPTAGE DISPOSAL-WEST RURAL	5,274,248	-1,374	5,260,176	-1,908	4,538,750	-1,764
0203 REG PARKS-N DEN, SILV, SLOC, H	5,274,248	8,008	5,260,176	7,082	4,538,750	5,002
0208 SKI HILL - SUMMIT LAKE	5,274,248	1,072	5,260,176	1,105	4,538,750	1,013
0218 TV SOCIETY-NEW DEN SILV, DEF H	5,274,248	8,604	5,260,176	4,519	4,538,750	4,174
0228 REC COMM-NEW DEN, SILV, DEF H	5,274,248	5,875	5,260,176	5,223	4,538,750	4,807
0238 KOOTWEST - AREA D-K, DEF A, EX CRESTON	5,274,248	15,352	5,260,176	13,702	4,538,750	12,750
Regional Requisition	63,401		54,043		47,632	
Residential Rate per \$1,000 of Assessment		1.302		1.022		1.063
Difference (\$) from prior year		9,358		8,211		878
Percentage Change from prior year		17.32%		12.68%		2.09%

**Regional District of Central Kootenay
Tax Requisition and Calculated Residential Tax Rates - Electoral Areas
2020, 2019, and 2018**

	2020			2019			2018		
	Assessment	Requisition	Rate/\$1,000	Assessment	Requisition	Rate/\$1,000	Assessment	Requisition	Rate/\$1,000
B100 GENERAL ADMINISTRATION	91,502,651	100,045	0.109	87,249,440	86,901	0.102	79,978,848	78,848	0.098
S266 DISCRETIONARY GRANTS	91,502,651	8,643	0.009	87,249,440	8,605	0.010	79,978,848	8,515	0.011
S101 RURAL ADMINISTRATION	91,502,651	145,342	0.159	87,249,440	140,533	0.161	79,978,848	120,858	0.151
S102 GIS SERVICE	91,502,651	26,159	0.029	87,249,440	22,481	0.026	79,978,848	20,877	0.026
S103 BUILDING INSPECTION	91,502,651	67,681	0.074	87,249,440	67,685	0.078	79,978,848	65,829	0.082
S104 PLANNING AND LAND USE	91,502,651	90,910	0.099	87,249,440	86,598	0.102	79,978,848	71,511	0.089
S105 COMMUNITY SUSTAINABILITY	91,502,651	19,301	0.021	87,249,440	18,675	0.021	79,978,848	17,008	0.021
S106 FEASIBILITY STUDY SERVICE	91,502,651	0	0.000	87,249,440	0	0.000	79,978,848	0	0.000
S114 EDC-NEW DEN,SILVERTON,SLOCAN, H	91,502,651	7,929	0.008	87,249,440	7,842	0.009	79,978,848	7,828	0.010
S124 ADVISORY PLANNING-AREA H	91,502,651	0	0.000	87,249,440	0	0.000	79,978,848	0	0.000
S156 EMERGENCY COMMUNICATIONS 911	91,502,651	27,834	0.030	87,249,440	20,705	0.024	79,978,848	20,490	0.026
S181 EMERGENCY PLANNING - H	91,502,651	67,461	0.074	87,249,440	52,534	0.060	79,978,848	45,661	0.057
S186 REFUSE-WESTERN SUBREGION	91,502,651	129,200	0.141	87,249,440	123,048	0.141	79,978,848	123,048	0.154
S190 SEPTAGE DISPOSAL-WEST RURAL	91,502,651	-23,845	-0.026	87,249,440	-31,479	-0.036	79,978,848	-30,923	-0.039
S203 REG PARKS-N DEN, SILV, SLOC, H	91,502,651	138,933	0.152	87,249,440	116,798	0.134	79,978,848	68,214	0.110
S239 KOOTWEST - AREA D-K, DEF A, EX CRESTON	91,502,651	34,317	0.038	87,249,440	30,628	0.035	79,978,848	28,500	0.036
Regional Requisition		\$ 840,111			\$ 788,282			\$ 698,210	
Residential Rate per \$1,000 of Assessment			0.916			0.886			0.832
Surveyor of Taxes - Collection Fee			0.048			0.045			0.044
Estimated Rate per \$1,000 of Assessment			0.964			0.931			0.876
Difference (\$) from prior year		84,559			89,342			10,272	
Percentage Change from prior year		11.10%			13.41%			1.57%	
B140 FIRE PROT-DEF H NEW DENVER	8,501,087	53,129	0.569	9,108,528	53,079	0.583	8,648,607	53,018	0.613
S142 SLOCAN VALLEY FIRE	71,071,497	850,683	1.197	67,458,732	713,536	1.058	61,150,746	700,670	1.144
S168 STREET LIGHTING-DEF H (SOUTH SLOCAN)	1,827,006	2,900	0.159	1,794,852	2,200	0.123	1,558,518	2,200	0.141
S173 STREET LIGHTING-DEF H (MT. SENTINEL)	76,605,180	3,200	0.004	72,822,845	2,270	0.003	66,378,431	2,160	0.003
S178 CEMETERY-N DEN, SILV, DEF H	11,228,670	7,684	0.069	10,791,885	3,470	0.032	10,304,178	3,588	0.035
S300 LIBRARY - AREA H	78,687,325	88,941	0.087	72,994,725	65,590	0.090	68,413,361	64,298	0.097
S206 SKI HILL - SUMMIT LAKE	14,814,746	3,012	0.020	14,254,123	2,978	0.021	13,563,487	3,031	0.022
S214 RECREATION FAC-DEF H-S SLOCAN HALL	1,881,618	0	0.000	1,847,482	0	0.000	1,602,285	0	0.000
S219 TV SOCIETY-NEW DEN SILV, DEF H	10,578,903	13,247	0.125	10,127,343	8,651	0.085	9,645,364	8,965	0.092
S220 TV SOCIETY-SLOCAN,DEF AREA H	63,242,884	25,000	0.040	61,199,881	17,001	0.028	55,879,841	16,850	0.030
S229 REC COM-N DENV, SILV, DEF H	14,814,746	16,501	0.111	14,254,123	14,073	0.099	13,563,487	14,387	0.106
S231 REC COMMISSION-SLOCAN, DEF H	78,687,325	138,167	0.180	72,994,725	122,589	0.168	66,413,361	109,810	0.165
S236 TRANSIT-NORTH SHORE AND SLOCAN VALLEY	70,386,382	181,811	0.230	66,781,287	146,457	0.219	60,547,471	139,845	0.231
S245 WATER UTILITY-DEF H-S SLOCAN	1,881,618	0	0.000	1,847,482	0	0.000	1,602,285	0	0.000
S248 WATER UTILITY-DEF H-DENVER SIDING	784,973	0	0.000	789,008	0	0.000	760,613	0	0.000
S280 WATER UTILITY-DEF-HROSEBERY	373,800	0	0.000	370,710	0	0.000	340,530	0	0.000

Administrative Report: Hillary Elliott, CAO

Village of Silverton Council

Regular Meeting – April 8, 2020

This administrative report covers the period March 7, 2020 to April 2, 2020 as to the activities, functions, and meetings I have attended in my capacity as Chief Administrative Officer for the Village of Silverton.

This month has been very busy with weekly and now daily calls with other agencies regarding COVID 19 and how the orders by the province have affected the Village and its operations. We have been busy adapting weekly and sometimes daily to orders or mitigation efforts that are similar to our neighbouring municipalities and the RDCK.

COVID 19 has been very disruptive to the Village and beyond, just as it has for our community.

This month was also very busy regarding a tree assessment being completed and starting to be executed at the Lakeside Campground.

Financial Operations:

Staff have also been managing the numerous grants that are currently underway, the new grants we are pursuing as well as, new grants received such as the Memorial Hall upgrades from CBT, as well as, past grants and finalizing completed projects.

Staff have been working with the CFO for the year end process and working on the 2020 budget process, as well as, working on budgeted items approved by council for staff to realize funding opportunities for 2020 capital projects and strategic goals.

Conducting regular monthly functions with our banking and financial software. The IT issues have been resolved and our finance team can now access our server.

Functions:

I have begun compiling the survey data for a brief report for Council and will begin working on a draft OCP for Council consideration. My goal is to complete it as soon as possible, however, this is based on the time I am able to allocate within the busy schedule of corporate day-to-day business and emergent items that must be addressed immediately – such as the unfortunate event of trees falling in the campground and onto a private dwelling and other corporate business items not in the regular day-to-day necessary operational activities.

Projects:**RDI Climate Adaptation Project**

Update provided regarding the program for 2020 with COVID 19.

Asset Management Phase 3 and Climate Adaptation Initiatives:

CAO was to meet with LandInfo Tech as our consultant for Asset Management and Phase 3, however, that meeting has been cancelled and no meeting rescheduled. The Village of Silverton and LandInfo Tech signed an agreement as per Council direction, and in accordance to the Village's *Asset Management Policy*.

Fire Resiliency 2020 for Silverton, Slocan, and New Denver in Partnership with SIFCO

The 2019 project is being finalized and SIFCO with the 3 Villages are moving towards our 2020 goals. Please visit SIFCO's website for information regarding the projects.

<https://www.sifco.ca/>

Sidewalk Upgrade/Footbridge Upgrades

The sidewalk project is deferred until further notice. The footbridge upgrades are deferred until Council approval.

Computer System and Equipment Upgrades 2020

The CAO laptop was enabled to remote access the Village server to allow for work from home when possible.

Memorial Hall Upgrades

The building permit is being processed and hopefully work will commence this month.

Public Works:

Have continued to meet and worked with several of our project partners to complete the Council initiatives for Fire Resiliency, ICABCCI, RDI Climate Adaptation, Asset Management, and contractors for completion of 2019 capital projects to compile all the different information and to meet with stakeholders. This also was on-going for the CAO and public works staff for 2020.

Staff have been busy with work on:

- the Gallery and museum repairs
- plowing and snow removal/moving
- memorial capital project
- Lucerne student work placement
- working on budget and Council capital projects for 2020
- campground trees

Staff have been very busy regarding COVID 19, how it affects the Village operations and measures to put in place to mitigate risks to operations.

Meetings:

Virtual meetings almost daily for most of the month regarding COVID 19.

Numerous corporate business meetings, phone calls and following up on active items for the Village.

Had meetings and correspondence with several community members/groups regarding concerns, requests, or questions and following up from correspondence to Mayor and Council.

Met with staff regularly.

CAO Training/Courses:

CAO attended several free webinars regarding risk management and COVID 19.

Hillary Elliott, CAO



Administrative Report: Hillary Elliott, CAO

Village of Silverton Council

Regular Meeting of Silverton Village Council April 8, 2020

Executive Summary

The purpose of this report is to provide information regarding the proposed amendments to Zoning Bylaw No. 466 – 2011 and OCP Bylaw No. 463 – 2010 for rezoning a property that is currently Park and Institutional to Residential, and commonly referred to as “the Zion [United] Church”.

As per legislative requirements, the Public Hearing Notes are attached for members of Council not in attendance at the hearing.

Background

- Silverton Village Council approved at the Regular Council meeting of December 10, 2019 the Application for Official Community Plan and Zoning Amendment – File No. 01-2019, 324 Alpha Street, Lots 15-16, Block 40, DL 434, KDPlan 574A
- Staff is proceeded with the process to change the land designation of 324 Alpha Street from Park and Institutional to Residential
- Public Hearing was held March 20, 2020 at 7pm in the Memorial Hall, with social distancing and other COVID 19 measures and in place
- No one gave a written submission nor spoke to the proposed OCP Bylaw amendments
- Third Reading and then Final Adoption are the next steps if Council wishes to proceed with the amendments to the OCP Bylaw

Financial Impact

The applicant has paid the fee for the application.

Staff time, advertisements costs and communication costs with stakeholders in accordance to the Local Government Act.

Discussion

BENEFITS & NEGATIVE IMPACTS:

Staff do not have any benefits or negative impacts to report for the proposed land designation change.

LEGISLATIVE IMPACTS, PRECEDENTS, POLICIES:

A public hearing in accordance to the *Local Government Act* Division 3 was held after the First Reading and before the Third Reading of the OCP and Zoning Bylaws. The public hearing was held for the OCP, as in accordance to Division 3 464 (2) there is not a public hearing required for a Zoning Bylaw if it is in accordance to the OCP Bylaw which is subject to the zoning bylaw.

Division 3, 470 (4) After a public hearing under section 464 (1) or third reading following notice under section 467 [*notice if public hearing waived*], a court must not quash or declare invalid the bylaw on the grounds that an owner or occupier

(a) did not see or receive the notice under section 466 or 467, if the court is satisfied that there was a reasonable effort to mail or otherwise deliver the notice, or

(b) who attended the public hearing or who can otherwise be shown to have been aware of the hearing, did not see or receive the notice, and was not prejudiced by not seeing or receiving it.

After such a time that the OCP Bylaw proposed amendments are adopted, staff will proceed with the process to ensure the Zoning Bylaw is in accordance with the OCP Bylaw as per requirements of BC legislation. A public hearing can be waived for this process.

If the third readings are passed by Council at this meeting, staff will request Council consider final adoption at the Special Meeting scheduled for April 22, 2020 at 4pm.

Recommendation:

That Village of Silverton Council give Schedule A Green Map Amendment Bylaw No. 515 – 2020 Third Reading.

That Village of Silverton Council give Schedule C Land Use Map Amendment Bylaw No. 516 – 2020 Third Reading.

Hillary Elliott, CAO



Public Hearing Report: Hillary Elliott, CAO

Notes for Public Record

Public Hearing held at Memorial Hall, March 20, 2020 at 7pm

Notes

The purpose of this report is to provide a summary of the nature of the representations respecting the bylaw that were made at the hearing. The public hearing held addresses the following:

Village of Silverton's OCP Amendment Bylaw No. 515 – 2020 and No. 516 – 2020, to amend the current OCP bylaw. The proposed amendment pertains to changing a zoning designation for property Lot 15-16, Block 40, DL 434 KLD 572 from P – 1 Zone - Park or Institutional, to R – 1 Zone - Low Density Residential. The Zion United Church property.

At precisely 7pm Chair Leah Main stated the following to open the public hearing:

Welcome.

This Public Hearing is being convened pursuant to Section 464 of the *Local Government Act* in order to consider the proposed Village OCP Amendment Bylaw No. 515 – 2020 and No. 516 – 2020 to amend the current OCP Bylaw. The proposed amendment pertains to changing a zoning designation for property Lot 15-16, Block 40, DL 434 KLD 572 from P-1 Zone – Park or Institutional, to R-1 Zone – Low Density Residential. This is the Zion United Church property.

Present on behalf of the Village of Silverton are myself, Leah Main, as designated Chair; and CAO Hillary Elliott, who will take notes on the proceedings.

CAO Elliott will present the Amendments.

Any person present at this Public Hearing who believes that their interest in property is affected by the proposed Bylaw Amendments shall be given an opportunity to be heard on the matters contained in the proposed Bylaws.

All those who speak must restrict their remarks to matters contained in the Bylaws. It is my responsibility as Chair of this hearing to ensure that all remarks are so restricted.

Those who wish to speak should, at the appropriate time, commence your address to the Public Hearing by clearly stating your name and address for the record, and address only the Chair. Then you may state your views on the proposed Bylaw Amendments.

Notes will be taken at that time and will be included in the public hearing report. You will have no more than 2 minutes to make your statement.

The main function of Council members this evening is to listen to the views of the public. It is not a function Council at this Public Hearing to debate the merits of the proposed Bylaw Amendments with individual citizens.

All persons are requested to be respectful of the other members of the public, applicants, staff and Councillors. Clapping, cheering, jeering or use of abusive or offensive language will not be tolerated.

If you wish to provide a written submission to be included in the record of the Public Hearing you must give that written submission to the CAO prior to the close of the Hearing.

Once that part of the Hearing is deemed closed, Council is not able to receive any further information from the public on the matter.

After this Public Hearing has concluded, Council may without further notice give whatever effect Council believes proper to the representations made at the Hearing.

I now declare this Public Hearing open.

Chair Main asked if anyone present wishes to make a statement.

One member of the public was in attendance. They stated they were there as an observer only, and did not wish to speak to the proposed OCP Bylaw amendments.

At 7:30pm no one else arrived to the public hearing.

Chair Main called for further speakers three times.

Hearing none, the public hearing was declared closed at 7:30pm.

CERTIFIED CORRECT:



Chair Leah Main



Chief Administrative Officer